

**When telephoning please ask for Mrs L Grabe**

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**Email: [wih-tr.accesstoinformationoffice@nhs.net](mailto:wih-tr.accesstoinformationoffice@nhs.net)**

Our Ref: LMS/LG/JT/Access.64836-01-20

Date: 6<sup>th</sup> March 2020

Dear Mr Stonard

**RE: FREEDOM OF INFORMATION**

Please find below our response to your request for information in accordance with the Freedom of Information Act.

The Director of IT and Information and the Health Records & Access to Information Manager for Wirral University Teaching Hospital have provided the information required for this response.

**Q1. Does the Trust currently have an Electronic Document Management System (EDMS) in place?**

No

**Q2. If so, what EDMS is deployed?**

Not applicable

**Q3. When was the system deployed?**

Not applicable

**Q4. When does the contract with the EDMS supplier end or when is the review date?**

Not applicable

**Q5. What is the rough spend on the EDMS either annually or total contract value (TCV)?**

Not applicable

**Q6. How was the EDMS procured, i.e. via framework and if so, which one?**

Not applicable

**Q7. Does the Trust have an Electronic Patient Record (EPR) system in place?**

Yes

**Q8. If so, what EPR is deployed?**

Cerner Millennium

**Q9. When was the EPR deployed?**

2009

**Q10. What is the value of the EPR contract, either annually or total contract value (TCV)?**

The Trust recognises the public interest arguments in favour of openness, transparency and accountability for the expenditure of public funds. However, there is also a public interest in ensuring that the management of public funds, commercial negotiations and the resolution of disputes (if any) are not prejudiced by the premature publication of the subject matter of such negotiations. To release this information would place elements of the Trust's internal financial workings in the public domain and could also affect the commercial interests of any Trust which also uses the same contract.

The Trust is therefore of the view that, in all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

In this case the Trust feels that S43(2) has been satisfied

**Q11. When is the current EPR contract due for renewal?**

2031

**Q12. Does the Trust store active physical patient files in-house or off-site?**

Yes

**Q13. If off-site, who is the current storage provider?**

Restore

**Q14. How many files/boxes are stored off-site?**

The Trust can confirm that in accordance with Section 1 (1) of the Freedom of Information Act 2000 (FOIA) that it does not hold this information. Wirral University Teaching Hospital (WUTH) does not electronically collate this data. Under the FOI Act, the Trust is not required to create this information in order to answer your request. The FOI Act is to do with transparency of information held by public authorities. It gives an individual the right to access recorded information held by such organisations. The FOI Act does not require the Trust to generate information, or to answer questions, provide explanations or give opinions, unless this is recorded information that they already hold.

As individual departments within the Trust send files/boxes to off-site storage the Trust is unable to provide you with the overall number.

**Q15. If physical files are stored on-site, roughly how many files/boxes are in the Trusts library?**

We do not store patient's records in boxes within the Trust's library.

**Q16. How many WTE/FTE work within the library?**

20 WTE

**Q17. How many clinical appointments does the Trust average each day/week/month?**

2018/2019	Year	Month	Week	Day
Total Births	3,090	258	59	8
New Outpatient Attendances	110,203	9184	2119	301
F/Up Outpatient Attendances	298,983	24915	5750	819
Diagnostic examinations performed	354,827	29569	6824	972
A&E Attendances	90,524	7544	1741	248
Emergency Admissions	56,577	4715	1088	155
Elective Day Case Admissions	45,032	3753	866	123
Elective Ordinary Admissions	8,591	716	165	24

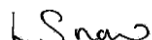
If you wish to take this matter further you have a right to ask for a review of our decision. In the first instance this should be addressed to The Head of Information Governance & Records Management, Information Governance Department, Ground Floor, Arrowe Park Hospital, Arrowe Park Road, Upton, Wirral, CH49 5PE.

If you ask for a review and are dissatisfied with the outcome, under Section 70 of the Freedom of Information Act you then have a right of appeal to the Information Commissioner. The Information Commissioner's address is:  
Information Commissioner's Office  
Water Lane

Wilmslow-  
Cheshire-  
SK9 5AF

Further details about the Act and the role of the Information Commissioner can be found at <https://ico.org.uk/>

Yours sincerely



**Lin Snow**

**Head of Information Governance & Records Management**

**Data Protection Officer and Copyright Lead**

With responsibility for: **Data Quality, Clinical Coding & Information Security**

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