

FOI Reference: FOI 513-1920

Title: Electronic Document Management and EPR Solutions

Date: 31st January 2020

FOI Category: Information Technology

FOI Request:

1. Does the trust currently have an Electronic Document Management System (EDMS) in place?
2. If so, what EDMS is deployed?
3. When was the system deployed?
4. When does the contract with the EDMS supplier end or when is the review date?
5. What is the rough spend on the EDMS either annually or total contract value (TCV)?
6. How was the EDMS procured, i.e. via framework and if so, which one?
7. Does the trust have an Electronic Patient Record (EPR) system in place?
8. If so, what EPR is deployed?
9. When was the EPR deployed?
10. What is the value of the EPR contract, either annually or total contract value (TCV)?
11. When is the current EPR contract due for renewal?
12. Does the trust store active physical patient files in-house or off-site
13. If off-site, who is the current storage provider?
14. How many files/boxes are stored off-site
15. If physical files are stored on-site, roughly how many files/boxes are in the trusts library?
16. How many WTE/FTE work within the library
17. How many clinical appointments does the trust average each day/week/month?

FOI Response:

1. Does the trust currently have an Electronic Document Management System (EDMS) in place? **No**
2. If so, what EDMS is deployed? **N/A**
3. When was the system deployed? **N/A**
4. When does the contract with the EDMS supplier end or when is the review date? **N/A**
5. What is the rough spend on the EDMS either annually or total contract value (TCV)? **N/A**
6. How was the EDMS procured, i.e. via framework and if so, which one? **N/A**
7. Does the trust have an Electronic Patient Record (EPR) system in place? **Yes**
8. If so, what EPR is deployed? **TrakCare**
9. When was the EPR deployed? **4th February 2015**
10. What is the value of the EPR contract, either annually or total contract value (TCV)?
 Whilst Yeovil District Hospital NHS Foundation Trust holds information on the value of the EPR contract, we consider that it engages the exemption at section 43 (2) of the Freedom of Information Act 2000 as to provide you with this information would likely to prejudice the commercial interests of the third party agencies and those of the Trust.



Reason for Exemption

In our view, a commercial interest relates to the ability to participate competitively in a commercial activity, that is, the purchase and sale of goods or services, recognising that companies compete by offering something different from their rivals and that the difference will often be price.

In this case, it is thought that disclosure of the requested information would be likely harm the ability of our current providers to operate in an open, competitive market. While many companies now accept greater public access to information about their organisation and the products they provide when working with the public sector, it does not follow that information should be disclosed where to do so may reduce competition in the market. If this were to occur, it would also be likely to have a prejudicial effect on the ability of YDH and partners to obtain best value for money as it would affect the ability to negotiate a fair rate.

Public Interest Test

Having established that the section 43 (2) exemption is engaged, the Trust has considered whether maintaining the exemption outweighs the public interest in disclosure. In doing so, the Trust has considered the need to promote public accountability of the expenditure of public money, the general public interest in transparency of dealings, helping the public to understand how services within the NHS are contracted and the price for which they are purchased by the Trust. However, this has to be counterbalanced by the public interest in avoiding unnecessary prejudice to the commercial interests of third parties and the ability of the Trust to operate in an open, competitive market to secure the best services for its patients without hindrance to its negotiating position. To achieve this, the public interest in the long term is better served by not disclosing this detail and thereby potentially losing the trust and confidence of the business community. The fact that section 43 (2) is a prejudice (harm) based exemption also means that there is automatically some public interest in maintaining it, and this has been taken into account.

11. When is the current EPR contract due for renewal? 3rd February 2023
12. Does the trust store active physical patient files in-house or off-site In-house? In-house
13. If off-site, who is the current storage provider? N/A
14. How many files/boxes are stored off-site? N/A
15. If physical files are stored on-site, roughly how many files/boxes are in the trusts library?
250,000
16. How many WTE/FTE work within the library 11 + 4 couriers
17. How many clinical appointments does the trust average each day/week/month?

In accordance with section 21(1) of the Freedom of Information Act 2000, we can confirm the information you have requested is published on our website. These are available on our website: <https://yeovilhospital.co.uk/about-us/corporate-information/publications/>

Additional Information/Documents:

N/A

