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Our ref: FOI/ E29397

Ask for: Information Governance

Date: 11.09.2017

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Dear Mr Melvin,

Freedom of Information Act 2000
Request for Information: Information Provided
Please quote our reference: E29397
Subject: Elderly Care Provision

We write with regard to your recent enquiry for information held by the Council under the provisions of the Freedom of Information Act 2000.

We trust that the information provided is satisfactory. You are free to use the information for your personal use only. For future reference we publish information on our website, including the Freedom of Information Publication Scheme and summary of Freedom of Information requests and responses that may be of help to you in searching for information.

It is important to note that under the Privacy and Electronic Communications (EC Directive) Regulations 2003 the Council asks not to receive unsolicited marketing communication.

Request and Response

I would like to obtain the following information under the FOI Act regarding elderly (65+) domiciliary care in your local authority.

1. The number of weekly hours commissioned to private domiciliary care providers (split into requested by users and awarded to providers if possible)

There were 16,114 hours of homecare directly commissioned which were delivered by 33 different home care providers to adults aged 65+ as at 31 March 2016. We do not have separate records for home care commissioned by adults aged 65+ by means of direct payments.

2. The estimated annual spend commissioned for Adult Social Care through private domiciliary care providers (split into budgeted / spent if possible)

The expenditure for directly commissioned home care for adults aged 65+ for the financial year 2015/16 was £7.864m.

3. The type of agreements held with private domiciliary care providers commissioned to deliver Adult Social Care services such as frameworks, Spot Contracts, Block Contracts etc and their start/end dates, and the proportion of the split.

We have a framework in place which commenced on 1st August 2016 and shall continue until 31st July 2019. The contract contains a provision to extend for one further year (to 31st July 2020) subject to approval and agreement with providers.

A number of spot providers are used as and when required.

4. When you anticipate retendering for elderly domiciliary care services

A decision about the future of the domiciliary care framework outlined in Question 3 will be made in 2018/19 and communicated appropriately to the market.

5. The names of the current elderly domiciliary care providers commissioned in your authority

Please see the list of home care providers set out below.

**ALTERS RECRUITMENT LTD
AQUAFLO NURSING & CARE COMPANY
BIO LUMINUEX HEALTH CARE LIMITED
BLUEBIRD CARE (BARKING & DAGENHAM)
BLUEBIRD CARE (NEWHAM)
CARE AND SUPPORT SHOP LIMITED
CAREWATCH (NEWHAM)
CHENAI HOLISTIC HOME CARE
CHINESE ASSOCIATION OF TOWER HAMLETS
EAST LIVING - VIOLET COURT
HELP IN NEWHAM LTD
HIGHLAND CARE UK LIMITED
ALLIED HEALTHCARE
CARE CENTRAL
CARE WATCH EAST LONDON
FIRST CHOICE
GENESIS HOUSING**

GOLDSMITH PERSONNEL
LONDON CARE
SEVACARE (UK) LIMITED
THREE C'S
UNIQUE PERSONNEL
KAF HEALTHCARE TRAINING LTD
OAM GROUP OF COMPANIES LIMITED
OASIS CARE & TRAINING AGENCY
RA CARE
RAINBOW HOMECARE
REDSLOT HOMECARE LTD
REED HEALTH CARE
RELIN CARE LTD
CHOSEN CARE GROUP LIMITED
SUPREME COMPANY AND SONS LTD
WESTMINSTER HOMECARE

6. A contact name, email address and contact number of the person responsible for commissioning domiciliary care services in your authority

The Head of Adults and Health Commissioning is due to leave the council shortly, so this post will be vacant until recruitment has taken place.

7. The number of 65+ currently receiving a direct payment within your local authority

As of 31st March 2016, the last date for which we have annualised statistics verified, there were 294 adults aged 65+ receiving a direct payment.

8. Does the council have a target to increase the number of individuals using a direct payment? If so what is this target?

The Council does not have a target for the number of people using a direct payment.

9. The number of 65+ that require social care to now compared with 2010

As of 31st March 2016 there were 1,947 service users aged 65+ commissioned to receive a care service. The comparable figure as at 31st March 2010 was 2,080.

10. Changes in spending on adult elderly social care per adult between 2010 and 2016

Please note that Adult Social Care has been through significant change since 2010 which has included a reduction in Residential Care and improved use of other care settings, re-provision of services and improved efficiencies within contracts and support functions to ensure consistent value for money purchases are made. We are therefore not able to provide comparable information.

11. Proportion of 65+ care users who self-fund their care

As of 31st March 2016, there were 33 self funders reported for older people care homes in Newham.

If you require any further information or are not happy with our response please do not hesitate to contact a member of our team on (020) 8430 2000 or email us at information.governance@newham.gov.uk.

Yours sincerely,

Complaints, Members Enquiries and Information Governance
Newham Council