

13th July 2016

Afzal Afghan

[request-343641-b7be41bc@whatdotheyknow.com]

Our ref.: FOI/16/203

Dear Afzal

RE: Freedom of Information (FOI) request, Safeguarding concerns (Elderly Adult Care Homes)

We refer to your Freedom of Information request which was received by the Western Health and Social Care Trust on 4th July 2016. Please see below your request and our Trust response.

You also asked that we show the name and address of each home and a breakdown by years 2013, 2014, 2015 and for 2016 between January and May if available.

- 1) Number of Safeguarding concerns received**
- 2) Number of Investigations conducted**
- 3) Outcome of the investigations conducted. (e.g. substantiated, not substantiated, partially substantiated, etc.)**
- 4) Number of Deaths of any person who used the care service**
- 5) Number of Incidents reported to or investigated by the police**

In response to questions 1 – 5 of your request please see attached an excel spreadsheet (as requested) showing details regarding the safeguarding referrals. The Trust is unable to provide the information by 'calendar year' as the recording system used records this by 'financial year'. We have therefore provided a response for financial years 2013/14, 2014/15 and 2015/16. It is not possible to break this down to show the name and address of each home as not all of the safeguarding referrals will relate to care homes. Some may relate to clients who are resident in their own homes. We have been able to provide a further breakdown to show which Trust Directorate the referrals relate to.

6) Number of Pressure Ulcers of any grade reported by the provider or external medical staff or family, etc.

In response, we have been advised by the Trust's Quality and Safety Department that details about pressure sores relating to private nursing homes are not recorded centrally on the Trust's incident reporting system therefore this information is not available.

7) Total number of elderly care/nursing homes within your local authority.

In response we can advise that this information is publicly available on the Regulation and Quality Improvement Authority (RQIA) website. RQIA registers and inspects a wide range of health and social care services which includes nursing, residential care and children's homes. You can visit their website for further details regarding these homes: www.rqia.org.uk.

We hope you find this helpful. Please contact us at the below address if you have any queries about this response.

Yours sincerely

(not signed – issued by email)

**Freedom of Information Office
Western Health and Social Care Trust**

Freedom of Information: If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the FOI Office, Administration Building, Altnagelvin Hospital, Glenshane Road, Londonderry BT47 6SB (foi.request@westerntrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, usually within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

Freedom of Information (FOI) Office, Administration Building,
Altnagelvin Hospital site, Glenshane Road, Londonderry, BT47 6SB
e-mail: foi.request@westerntrust.hscni.net