

Customer Service Operations UK Visas & Immigration Department 16 The Capital Old Hall Place Liverpool L3 9PP

J. Beneke request-296301-336a4ae1@whatdotheyknow.com

3 November 2015 Our Reference: 37363

Dear Sir or Madam

Thank you for your email of 9 October in which you ask for multiple answers to issues concerning EEA applications over the past two years. Your request has been handled as a request for information under the Freedom of Information Act 2000.

You have requested the following information;

Your enquiries are to vast to incorporate into this response but are re-attached for your attention.

Under section 12(1) of the Act, the Home Office is not obliged to comply with an information request where to do so would exceed the designated cost limit. We believe that to provide the information you are seeking would breach this cost limit and as such we are unable to supply it to you.

The Home Office is not obliged to comply with any information request where the prescribed cost of supplying you with the information exceeds £600. The £600 limit applies to all central government departments and is based on work being carried out at a rate of £25 per hour, which equates to 24 hours work per request. Prescribed costs include those which cover the cost of locating, retrieving and extracting information. They do not include considering whether any information is exempt from disclosure, overheads such as heating or lighting, or disbursements such as photocopying or postage.

If you were to resubmit a more specific request of narrower scope then we would reconsider it, although we cannot guarantee that any information covered by a narrower request would be disclosed.



In keeping with the Freedom of Information Act, we assume that all information can be released to the public unless it is exempt. In line with normal practice we are therefore releasing the information which you requested via the Home Office website.

I hope that this information meets your requirements. I would like to assure you that we have provided you with all relevant information that the Home Office holds.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference number **37363.** If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Rights Team Home Office Third Floor, Peel Building 2 Marsham Street London SW1P 4DF

e-mail: info.access@homeoffice.gsi.gov.uk

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

We also value your feedback, please use the link below to access a brief anonymous survey to help us improve our service to you": http://www.homeofficesurveys.homeoffice.gov.uk/s/108105TAZNG

Yours sincerely

Cliff Walls
Customer Service Operations