



Executive Director of  
Education  
Maureen McKenna

Education Services  
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Phone: 0141 287 1055  
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Ref: FOI No 5809735

Date: 2 November 2016

Mr Norman Lane  
[request-362960-c1730751@whatdotheyknow.com](mailto:request-362960-c1730751@whatdotheyknow.com)

Dear Mr Lane

### **Request under the Freedom of Information (Scotland) Act 2002**

Thank you for your email received on 5 October 2016 requesting that the following information be provided to you:

“Please send me the NAME and CONTACT DETAILS for the Head of education and any education improvement officers you may have within the council structure.”

The Council is treating your request as a request under the Freedom of Information (Scotland) Act 2002. The information you have requested is as follows:

#### Head of Education Services

<u>Name</u>	<u>E-mail address</u>
Maureen McKenna, Executive Director of Education Services	<a href="mailto:maureen.mckenna@education.glasgow.gov.uk">maureen.mckenna@education.glasgow.gov.uk</a>

Names and contact details of all senior officials are also available from our website at:  
<https://www.glasgow.gov.uk/index.aspx?articleid=18567>

#### Quality Improvement Officers

<u>Name</u>	<u>E-mail address</u>
Stephen Watters	<a href="mailto:Stephen.Watters@glasgow.gov.uk">Stephen.Watters@glasgow.gov.uk</a>
Kathryn Farrow	<a href="mailto:Kathryn.farrow@glasgow.gov.uk">Kathryn.farrow@glasgow.gov.uk</a>
Samir Sharma	<a href="mailto:Samir.Sharma@glasgow.gov.uk">Samir.Sharma@glasgow.gov.uk</a>
Gerard McKernan	<a href="mailto:Gerard.Mckernan@glasgow.gov.uk">Gerard.Mckernan@glasgow.gov.uk</a>
Kay Hamilton	<a href="mailto:Kay.Hamilton@glasgow.gov.uk">Kay.Hamilton@glasgow.gov.uk</a>
Helen Clarke	<a href="mailto:Helen.Clark@glasgow.gov.uk">Helen.Clark@glasgow.gov.uk</a>
Fiona Downey	<a href="mailto:Fiona.Downey@glasgow.gov.uk">Fiona.Downey@glasgow.gov.uk</a>
Julie Steele	<a href="mailto:Julie.Steel@glasgow.gov.uk">Julie.Steel@glasgow.gov.uk</a>
Donna Baillie	<a href="mailto:Donna.Baillie@glasgow.gov.uk">Donna.Baillie@glasgow.gov.uk</a>
David Byrne	<a href="mailto:David.Byrne@glasgow.gov.uk">David.Byrne@glasgow.gov.uk</a>
Louise Hamilton	<a href="mailto:Louise.Hamilton@glasgow.gov.uk">Louise.Hamilton@glasgow.gov.uk</a>
Patricia Leeson	<a href="mailto:Patricia.Leeson@glasgow.gov.uk">Patricia.Leeson@glasgow.gov.uk</a>
Claire Harvey	<a href="mailto:Claire.Harvey@glasgow.gov.uk">Claire.Harvey@glasgow.gov.uk</a>
Helen Currie	<a href="mailto:Helen.Currie@glasgow.gov.uk">Helen.Currie@glasgow.gov.uk</a>

The Council accordingly feels that it has complied in full with your request.

Please note that the information provided contains names and/or addresses. This information was provided to the Council in connection with particular statutory functions of the Council's and on the basis that it would only be used in connection with those purposes. Any use of this information for a different purpose may therefore contravene the provisions of the Data Protection Act 1998.

If you are dissatisfied with the way Glasgow City Council has dealt with your request you are entitled to require the Council to review its decision. Please note that for a review to take place you must:

- Lodge a written requirement for a review within 40 working days of the date of this letter
- Include a correspondence address and a description of the original request and the reason why you are dissatisfied
- Address your request to the Director of Governance and Solicitor to the Council:

Director of Governance and Solicitor to the Council.  
Glasgow City Council  
City Chambers  
George Square  
Glasgow G2 1DU

Email: [FOIRreviews@glasgow.gov.uk](mailto:FOIRreviews@glasgow.gov.uk)

You will receive notice of the results of the review within 20 working days of receipt of your request. The notice will state the decision reached by the reviewing officer as well as details of how to appeal to the Scottish Information Commissioner if you are still dissatisfied with the Council's response. You must request an internal review by the Council before a complaint can be directed to the Scottish Information Commissioner.

If you wish to submit a complaint to the Council in relation to the manner in which it has handled your request for information then you can do by requesting that the Council review its decision. Details of how to request a review are set out in the above paragraph "Right of Review".

Yours sincerely



MAUREEN McKENNA  
Executive Director of Education Services