



Communities Directorate
Customer Information & Digital Services
David Robinson, Service Director

Taylor Dent-Robson
What Do They Know
By email: request-566054-
f25a12d8@whatdotheyknow.com

My Ref: FOIA3759
Your Ref:
Date: 30 April 2019
Enquiries to: Cathryn Copley
Direct Dial: 01226 787743
E-Mail: Informationrequests@barnsley.gov.uk

Reference: FOIA3759

Dear Taylor,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the Communities Directorate has now completed its search for the information which you requested by e-mail on 4 April 2019.

Your questions and my findings are below:-

1. Please provide the name of your principal Education Management Information System (MIS) e.g. Capita ONE etc.

Capita One

2. How many modules of the MIS do you currently have?

10

3. Which modules of the MIS do you currently have?

- One Admission and Transfers Online v4
- ONE Early Years v4
- ONE GIS v4
- ONE Link
- ONE Transport v4
- Route Finder
- Provider Portal - Early Years Head Count Portal
- One Education
- ONE Web Server
- OTASS

4. How many internal users of your MIS do you have?

273 – based on users who are not linked to an external base / setting.

5. How many external users of your MIS do you have (i.e. parent portal / provider portal / professional portal users)?

35,000 parents + approx. 700 other users (i.e. schools, settings etc.)

6. How many full time staff are employed to provide user and system support? (Please do not include any staff whose involvement is only to upgrade and/or undertake technical maintenance).

Supported by the wider application support team, probably equivalent to around 2-3 people

7. How many part time staff are employed to provide user and system support? (Please do not include any staff whose involvement is only to upgrade and/or undertake technical maintenance).

None

8. If the answer to Q7 is more than 0, please provide the FTE of each employee or the number of hours worked.

N/A

9. Do the staff referred to in Q6-8 above only provide support to the MIS or do they also have additional job roles/responsibilities?

They have additional job roles/responsibilities

10. If the above staff have additional job roles/responsibilities, please summarise what these are.

Support for other main council systems

11. How many student records are held within your MIS?

40,000 0-16 years, including children in early years funded settings.

12. How many students are currently on roll in schools in your LA (all school types)? If the current number is not available, please provide the number as per the Spring School Census 2019.

34,330

13. How does student data from your schools get imported into your MIS?

B2B for most schools

If you have any queries about this letter, please contact Cathryn Copley on (01226) 787743. Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Customer Feedback & Improvement Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:-

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

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Cheshire
SK9 5AF
website address: <http://www.ico.org.uk>

Yours sincerely

A handwritten signature in black ink, consisting of a series of loops and a long horizontal stroke extending to the right.

David Robinson
Service Director –Customer Information & Digital Services

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