



Corporate Services
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Mr Alex Norman

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Enquiries to

Georgia Howard

My reference

FOI 14074

Direct Line

01962 846612

Your reference

Date

13 June 2018

E-mail

FOI@hants.gov.uk

Dear Mr Norman,

Information Request

I am writing in response to your Freedom of Information request, dated 4 June 2018, in which you sought the following information:-

'1. Do you have an online learning platform?

Yes.

2. If so, who provides it?

Hampshire County Council.

3. Cost per annum?

In-house.

4. Number of licences you pay for?

N/A

5. Duration of contract?

N/A

Barbara Beardwell MA Solicitor

Head of Law & Governance & Monitoring Officer

John Coughlan CBE

Chief Executive

6. How many different learning topics do you have?

Many – dependant on department.

7. What do you use it for i.e. mandatory training, personal development?

Mandatory training, personal development and departmental skills.

8. What topics do you cover?

Management, leadership, performance, well-being, health and safety, compliance, IT and other specific skills.

9. Does the learning provider who hosts it have a catalogue of resources that that can be utilized?

N/A

10. Do you create their own content (in-house developers), and if not, who does?

Yes.

11. Who can put content onto the platform (L&D or/and others)?

L & D Departments.

12. Do you curate content from other sources?

No – we write our own.

13. Does the system hold other resources e.g. quiz, documents etc?

No.

14. Do they restrict access to certain courses/resources to specific audiences?

Yes.

15. Is there a charging process in place for usage internal/external?

No.

16. How many users access the site – demographic internal/external?

10,000 +- internal and external in Hampshire & Oxford.

17. Are you able to report on users/completions/in progress etc.?

Yes.

18. Administration – are there admin processes?

Yes.

19. How do users get an account – self registration/single sign on?

Via SAP.

20. How accessible is the site and resources i.e. transcripts, captions, audio, etc?

We provide transcripts, captions, audio and work books.

21. Does it integrate with any other systems?

Yes, SAP.

22. Is it adaptive content for different devices, i.e. phone, laptops etc?

Yes.

23. Does it run on Macs as well as Windows?

Yes, via our internal, secure system.

24. Does it have offline functionality (download, use offline i.e. on a train)?

No.

25. Is it intuitive based on the learner – i.e. SW logs in to see appropriate content for a job role i.e. safeguarding etc.

No.

Yours sincerely



Georgia Howard

Information Compliance Officer

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 working days of receiving our response, and should be addressed to Head of Information Compliance, Corporate Services, The Castle, Winchester, SO23 8UJ or emailed to foi@hants.gov.uk.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner at the following address. Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.