

Strategy and Challenge

Fiona Sheen
What Do They Know? Website

The Information Management Service
Shire Hall
Westgate Street
GLOUCESTER
GL1 2TG

Please ask for Gareth Heward

Telephone 01452 324000

Email xxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxx.xxx.xx

Our ref: 7409840

Date: 30 January 2018

Dear Sir/Madam

I am pleased to provide a response to your request for information, received on 24 January 2018:

Q1) Does your local authority use a Learning Management System and e-learning provision for employee training?

- Yes

Q2) If no, are there ongoing plans to purchase a Learning Management System and e-learning provision for employee training in the near future?

- N/A

Q3) What is the name of the Learning Management System (product name) and which company is it purchased from?

- MeLearning
- Kwango
- MetaCompliance

Q4) Provide brief information of the current e-learning courses that are used in employee training.

Melearning

Children's Social Workers – use of the Liquid Logic social care case management system. MASH/Front Door staff – Liquid Logic Early Help

Kwango:

- Safeguarding Adults at Risk
- Safeguarding Leadership
- Safeguarding Children
- Dementia
- Direct payments
- Enablement
- Mental Capacity Act

- Personal Assistant Induction
- Self Directed Support
- Stroke awareness
- Better Health/Better Lives (Learning Disabilities)
- Person Centred Thinking
- Understanding Autism
- Deprivation of Liberty Safeguards
- Care provision
- Autism Awareness
- Fire Safety

MetaCompliance:

- Data Protection Act
- Policy compliance
- Cyber security

Q5) Provide the development themes of the eLearning courses that are used in employee training (i.e. Compliance, Safeguarding, etc.)

- Use of the Liquid Logic social care case management system
- Use of the Liquid Logic Early Help system
- Safeguarding
- Care Act
- Carers
- Data protection compliance
- Equality, safeguarding, health and safety

Q6) Value of the current contract, date of commencement and date of expiry.

Kwango

Up to £5million (The 2 year plus the option of an additional 2 years contract for the learning management system and the eLearning package are part of a managed services provider contract which has an extended remit to also provide contract management, administration and sourcing for other training delivery and the potential for delivery of apprenticeship programmes)

MeLearning

Children's: £26,950 pa Dec 2017 – Dec 2018

MetaCompliance

£23,100. March; 2011. Expiry; N/A

Q7) Who is responsible for ensuring the LMS and e-learning provision meets the local authorities training requirements?.

- Angela Willis (Kwango)
- Julie Miles (Childrens)
- Bhavnita Patel (Adults)
- Jenny Grodzicka (MetaCompliance)

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Gloucestershire County Council has not withheld any information in relation to this request under the exemptions of the Freedom of Information Act 2000 (FoIA).

If you are unhappy with my response, you can ask for a review of your request by writing to us within 40 working days of receiving this response. The full procedure is on our website at <http://www.gloucestershire.gov.uk/foi>. This should be addressed to:

Shire Hall, Westgate Street, Gloucester. GL1 2TG
xxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxx.xxx.xx

We would like to hear your views on our service. If you'd like to tell us how we did, you can complete our feedback form online at <http://www.gloucestershire.gov.uk/foifedback>

I will now close your request as of this date.

Yours faithfully

Gareth Heward
Information Requests Officer