

SCHEDULE 5
SUBCONTRACTORS

1. IDENTITY OF SUBCONTRACTORS

1.1 Post Opening and Sorting

- 1.1.1 Our subcontractor for Post Opening and Sorting will be Royal Mail Group plc.
- 1.1.2 Royal Mail will have responsibility for the following aspects of the Services.
 - 1.1.2.1 Opening, sorting and delivery to the local office of all external mail to the specified offices as defined in Schedule 3.
 - 1.1.2.2 Opening, sorting and subsequent onwards delivery of internal courier mail to the specified offices in Scotland and Wales.
 - 1.1.2.3 Opening, sorting and subsequent onwards delivery of internal courier mail to the Child Support Agency.

1.2 Document Scanning

- 1.2.1 Our subcontractor for Document Scanning will be Xerox (UK) Limited.
- 1.2.2 Xerox will have responsibility for the following aspects of the Services.
 - 1.2.2.1 Scanning and indexing of Debt Management mail and distribution to the Technical Services Gateway via the Haden network.
 - 1.2.2.2 Scanning and indexing of Disability and Carers Service mail and distribution to the Technical Services Gateway via the Haden network.