



Address: **Official Correspondence Team**
People, Communication and Capability
Finance Group
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LS2 7UA

Email: official.correspondence@dw.p.gsi.gov.uk

Website: www.dwp.gov.uk

Date: 2 December 2015

Bambos
Sent via "Whatdotheyknow" website

Dear Bambos,

Freedom of Information Act - Request for Information
Our Reference: FOI 4998

Thank you for your Freedom of Information request received on 29 November 2015. You asked:

could the department of the secretary of state for work and pensions explain why they use private debt collecting agents when they have their own legal department and can the dwp explain what firms it uses in the collection of debt also does the dwp sell debt to third parties and for how much in the £ as i did have this information from the dwp but it seems to have been misplaced i am sure it will eventually turn up many thanks

On this occasion the Department is unable to provide a response. This is because your request does not comply with Section 8(1)(b) of the Freedom of Information (FOI) Act. The Information Commissioner (ICO) has issued guidance for public authorities on this topic. The name of the applicant must refer to the real name of the applicant. You can see the guidance issued by the ICO here:

http://ico.org.uk/for_organisations/guidance_index/~/_media/documents/library/Freedom_of_Information/Research_and_reports/recognising-a-request-made-under-the-foia.pdf

If you would like to submit your request again using a name that satisfies the above requirement DWP will be pleased to consider it.

If you have any queries about this letter please contact us quoting the reference number above.

Yours sincerely

Official Correspondence Team
People, Communication and Capability

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dw.p.gsi.gov.uk or by writing to DWP, Central FOI Team, Caxton House, 6-12 Tothill

Street, London. SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF

www.ico.gov.uk