

10 August 2021

J Roberts
Sent by email via whatdotheyknow.com

Case reference IC-116759-R5X1

Dear J Roberts

Further to our acknowledgement of 12 July 2021, we can now respond to your information request to the Information Commissioner's Office (ICO) of 9 July 2021.

Your request

In your email of 9 July, which followed on from a previous request you made to the ICO which we responded to on 6 July, you asked:

"Thank you for your response to my information request relating to DWP claimants publishing recordings online.

You helpfully suggested how my request could be narrowed:

'You might also consider narrowing a request for any advice we have provided outside of our case management system.'

Please provide any information you hold outside of your case management system relating to the making publicly available the contents of audio or visual recordings involving DWP staff for the years 2019/20 and 2020/21."

As before, we have considered your request under the Freedom of Information Act 2000.

Our response

We can confirm that we do not hold information within the scope of your request.

We have carried out searches of the information we hold within the ICO, and liaised with all appropriate departments, but have not found any information which relates to the contents of audio or visual recordings involving DWP staff being made publicly available, including for the years 2019/20 and 2020/21.

Next steps

This concludes our response to your request.

We hope is helpful, but if you have any queries please reply to this email.

If you have any concerns you can ask us to review the way we have handled your request. Please see our review procedure [here](#).

Following our internal review, if you remain dissatisfied with the way we have handled your request, there is a statutory complaints process and you can report your concern to the ICO as regulator [here](#).

Your rights

Our [privacy notice](#) explains what we do with the personal data you provide to us and what your rights are, with a specific entry, for example, for [an information requester](#). Our retention policy can be found [here](#).

Yours sincerely

Antonia Swann

Lead Information Access Officer

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