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[www.gov.uk/browse/driving](http://www.gov.uk/browse/driving)

Your Ref:

Our Ref:

Date:

19 March 2018

Dear [REDACTED]

Thank you for your letter of 5 March to Oliver Morley. I have been asked to reply.

I am sorry you feel that previous responses from the DVLA did not fully address the issues you raised relating to planning permission and advertising consent in private car parks. I have reviewed the previous correspondence from [REDACTED] and, considering DVLA's limited remit in this matter, I have concluded that there were no errors or omissions in [REDACTED] reply.

The matter of whether ANPR or signs on private land require planning permission or advertising consent and the enforcement of those rules is outside DVLA's remit. It is a matter for Local Authorities to consider whether any particular camera or sign requires the relevant permission and to enforce non-compliance with rules. That is simply a matter of fact and law.

I can advise that even if planning permission or advertising consent is required at a particular site but has not been obtained, that would not affect the terms and conditions for parking on the land in question. Therefore, there would be reasonable cause for DVLA to disclose data for the investigation of alleged transgressions on the land. Ultimately, liability for alleged parking charges in disputed cases would be for the Courts to determine.

In the circumstances, you may want to consider forwarding the evidence you have gathered to the planning departments of the relevant Local Authorities.

As the DVLA has stated its position on this matter in previous responses, I must advise that the Agency will not be able to enter into any further correspondence with you on this same matter.

Customers who believe that they have been treated unfairly or received poor service from DVLA can ask for an Independent Complaints Assessor (ICA) to review their complaint. I have enclosed a leaflet that outlines what the ICA is able to look at. As you will see the ICA is not able to look at legal or policy matters. The matters you have raised are legal matters and are matters not within the remit of DVLA. However, should you believe that your complaint falls within the ICA's remit as listed in the enclosed leaflet, please let me know and the Agency will consider whether it is appropriate to make a referral in this case.

Yours sincerely

[Redacted Signature]

Data Protection Policy  
Strategy, Policy and Communications Directorate