

From: [REDACTED]
Sent: 19 June 2019 11:27
To: [REDACTED]
Subject: R.E Correspondence- Official Sensitive

Good Morning [REDACTED]

Thank you for your email

I have been in correspondence with Vehicle Control Services Ltd to raise the issue with them regarding the multiple number of enquires made and they have advised that this was due to a technical error on their system. They have advised that your data has only been used once. They are currently working on a fix to prevent this issue from reoccurring.

Kind Regards

[REDACTED]

Compliance Officer
Data Sharing Strategy & Compliance
Strategy, Policy & Communications Directorate | C2 | DVLA | Swansea | SA99 1DY
Twitter: @dvlagovuk

New vehicle tax rates for cars registered on or after 1 April 2017.
Find out more: www.gov.uk/newvehicletaxrates

From: [REDACTED]
Sent: 17 June 2019 14:45

To: DVRE3

Subject: Re: [REDACTED]

Good afternoon [REDACTED]

Thank you for the documents received in the post on Saturday. I'm a bit confused at the number of requests that VCS appear to have made for my data. Am I correct in thinking that they made 11 separate requests for my data over a 14 day period? This is all the more concerning as 6 of these requests were made after I'd received their Notice to Keeper in the post. Is this normal? I'm quite concerned that they persisited in requesting / accessing my information for several days after their sole contact with me.

Can you confirm whether these were 11 separate requests, and what reason is provided for repeatedly accessing data.

Kind regards,

[REDACTED]

On Thu, 6 Jun 2019 at 11:47, [REDACTED] wrote:

Good morning [REDACTED],

I understand that you may not be able to also address the questions below, so please do say if that is the case, and if you could direct me to the appropriate point of contact I would be grateful.

I have a further enquiry which relates to my initial subject access request. Can you confirm whether the DVLA would provide personal information (my name and address) to a private company whose signage and ANPR cameras have not received planning permission and does not comply with Article 13 GDPR (Data Protection Act 2018), and who may by extension be

illegally obtaining the personal data of individuals not only for issuing invoices, but also for their own statistical analysis purposes.

I am interested to know the process for obtaining data from the DVLA. Based on the above instance, I have concerns that members of the accredited trade associations affiliated to private parking companies are able to purchase personal information from the DVLA when they are themselves in breach of the GDPR and therefore misleading the DVLA into selling them personal data which they are not permitted to have access to.

I do sympathise that the DVLA cannot check every piece of signage in every car park to ensure that they are compliant and presumably takes it as a given that by being accredited by the accredited trade associations they must be compliant as required by their codes of practice.

In instances where these private companies are not compliant however, what recourse does the individual have if their personal data has been purchased from the DVLA?

Kind regards,

[REDACTED]

On Wed, 5 Jun 2019 at 14:05, DVRE3 <DVRE3@dvla.gov.uk> wrote:

That's great, thank you [REDACTED].

Regards

[REDACTED]

[REDACTED]

DVRE3 | D9 | DVLA | Swansea | SA99 1AJ

Ext. [REDACTED]

(01792) [REDACTED]

Vehicle tax or SORN can't be passed on when a vehicle changes hands.

Find out more at: www.gov.uk/vehicletaxrules

Twitter: @dvlagovuk | Facebook: dvlagovuk | YouTube: dvlagov

From: [REDACTED]

Sent: 05 June 2019 11:58

To: DVRE3

Subject: [REDACTED] - Ref [REDACTED]

Good morning [REDACTED]

Further to your reply to my enquiry, I provide the following information. Reviewing my V5C document, it appears that the car was registered by the dealer as [REDACTED].

My full name, per my driving license is [REDACTED]. The VRM is [REDACTED] and the 8 digit reference number is [REDACTED]

Kind regards,

[REDACTED]

Correspondents should note that all communications to DVLA may be automatically logged, monitored and/or recorded for lawful purposes.

Please visit www.gov.uk/browse/driving for government information on all aspects of motoring, ranging from log books and driving licences to driving tests and vehicle tax.
