



Home Office

Digital, Data and Technology

Migration, Borders and

Technology Portfolio

Metro Point

Croydon

CR0 2EU

www.homeoffice.gov.uk

Kaelynn Narita

email to: request-983973-477af134@whatdotheyknow.com

31 May 2023

Freedom of Information Act 2000 Request (Our Reference: FOI 76481)

Dear Kaelynn Narita,

Thank you for your email of 24 May 2023 asking how the Driver and Vehicle Licensing Agency (DVLA) uses the Home Office System Atlas. A full copy of your request can be found in **Annex A**.

Your request has been handled as a request for information under the Freedom of Information Act 2000 (FOIA).

The Home Office is unable to provide detail on this request since the DVLA contract does not refer to the Home Office's case working system, Atlas.

If you are dissatisfied with this response, you may request an independent internal review of our handling of your request by submitting a complaint within two months to foirequests@homeoffice.gov.uk, quoting reference **76481**. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the Department's handling of your information request would be reassessed by staff who were not involved in providing you with this response. If you were to remain dissatisfied after an internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the FOIA.

A link to the Home Office Information Rights Privacy Notice can be found in the following link. This explains how we process your personal information:

<https://www.gov.uk/government/publications/information-rights-privacy-notice>.

Yours sincerely,

Home Office Migration and Borders Technology Portfolio

Email foirequests@homeoffice.gov.uk

Annex A

-----Original Message-----

From: Kaelynn Narita request-983973-477af134@whatdotheyknow.com

Sent: 24 May 2023 16:10

To: FOI Requests FOIRequests@homeoffice.gov.uk

Subject: Freedom of Information request - DVLA and ATLAS

Dear Home Office,

I am requesting clarification on how the Driver and Vehicle Licensing Agency (DVLA) uses the Home Office System "ATLAS". In a recent contract <https://www.contractsfinder.service.gov.uk/notice/0ebbbe5f-9e88-4efe-b549-621eee01ede0?origin=SearchResults&p=1>), there is a mention of integration into "ATLAS". Is the ATLAS referenced in the contract the same case working system currently being rolled out in the Home Office?

If so, I am requesting further information about:

A) What access do DVLA employees have to the system?

B) A request for the DIPA on the integration of the DVLA into the ATLAS case working system?

Yours faithfully,

Kaelynn