

Our ref: 22049790
17 March 2021

steve
???

Account reference:request-734211-76e4f333@whatdotheyknow.com

Freedom of Information Act 2000

Dear steve

I can confirm that the information requested is held by Birmingham City Council. I have detailed below the information that is being released to you.

Request

Dear Birmingham City Council,

under freedom of information can you please confirm

under your enforcement contracts for business rate collections the council has a duty of care for the debtor or victims of any errors via the

Local authorities (contracting out of tax billing, collection and enforcement functions) order 1996

and this duty of care is indemnified by the enforcement agents in order to protect the public purse

Yours faithfully,

steve

Yours faithfully,

steve...

Response

All Enforcement Agencies acting on behalf of Birmingham City Council via contract are active members of the Civil Enforcement Association (CIVEA) and

are thus bound by their code of practice, and the statutory Taking Control of Goods Regulations 2013.

<https://www.civea.co.uk/our-code-of-practice>

<https://www.legislation.gov.uk/ukxi/2013/1894/contents/made>

Please quote the reference number 22049790 in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 working days from the date this authority issued its initial response to your original letter and should be addressed to:

Corporate Information Governance Team
PO Box 16366
Birmingham
B2 2YY
Email: infogovernance@birmingham.gov.uk

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office

Website: www.ico.org.uk

I will now close your request as of this date.

Yours faithfully

Digital & Customer Services

Re Use of Public Sector Information

Where Birmingham City Council is the copyright holder of any information that may be released, re-use for personal, educational or non-commercial purposes is permitted without further reference to the City Council. Where the re-use is for other purposes, such as commercial re-use, the applicant should notify the City Council in writing to seek approval or agree terms for re-use

