

3 February 2022

Dear Requestor

Information request IC-151705-Q7S1

Request for Information

Further to our acknowledgement of 28 January 2022 I can confirm we are now in a position to provide you with a response to your information request of 12 January 2022. We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Request

In your email of 12 January 2022 you asked for:

"Kindly confirm your involvement when complaint is raised against a police force for failing to record or investigate crime.

Also, reference your letter communications to me of June 24 and July 22, 2021, subject: Dorset Police. No reference no. offered. Would you kindly write to confirm the outcome?"

Response

When the ICO receives a complaint about a police force it is dealt with according to our [Regulatory Action Policy](#) and our [Service Guide](#) as we would treat any other case regarding organisations' compliance with data protection legislation.

The Information Commissioner's Office is a UK independent supervisory authority reporting directly to the UK Parliament. The Commissioner enforces and oversees data protection legislation within the United Kingdom and the Freedom of Information Act 2000 within England, Wales and Northern Ireland. For a full list of the legislation we cover please visit <https://ico.org.uk/about-the-ico/what-we-do/legislation-we-cover/>

If you have a complaint regarding a police force that is not covered by the legislation we regulate you should contact the relevant police force, the Home Office or the Independent Office for Police Conduct (IOPC) as appropriate.

With regards to your communication with the ICO, we are unable to provide personal information via the Whatdotheyknow platform. If you would like to make a subject access request you can do so by contacting us with your information request using a personal email address.

Next steps

Please come back to me in the first instance if you would like a clarification or a review of the way your request has been handled.

If you remain dissatisfied with the way I have handled your request you can report your concern to the ICO as the regulator via this link to the relevant [page on our website](#).

You also have the right to apply to a court if you believe that there has been a contravention of your rights under data protection legislation.

Yours sincerely

Asad Khaliq
Lead Information Access Officer

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