

Our Ref: 23356

Your Ref:

Dorset County Hospital

Williams Avenue

Dorchester

Dorset

DT1 2JY

Telephone: 01305 251150

Fax: 01305 254155

Minicom: 01305 254444

www.dchft.nhs.uk

facebook.com/DCHFT

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Direct Dial

Email: FOI@dchft.nhs.uk

Vic Spence

request-987979-e8bfae6b@whatdotheyknow.com

16 June 2023

Dear Vic,

PRIVATE and CONFIDENTIAL

RE: Freedom of Information Request received 07 June 2023

I am responding to your enquiry with apologies for the delay in responding. You requested the following information:

1. The name and email address of the Endoscopy Service Manager or Operations Manager
2. The name and email address of the Ultrasound / Diagnostic Service manager or Operations manager

To reduce the amount of unsolicited emails our staff receive we are endeavouring to minimise the number of email addresses we release for unspecified reasons. If you have information that you would like forwarding to the most relevant staff regarding a product or service please do send it through to this address and I will forward it on as appropriate. Alternatively, if you would like to provide further details of why you require these contact details, I can provide you with the contact details for the most appropriate member of staff.

I can confirm that as the information has been provided, this request is now closed.

For future reference, the Trust's publication scheme and details of the services that we provide can be found on our website: <https://www.dchft.nhs.uk/>

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The Publication Scheme is a guide to the information routinely published by Dorset County Hospital NHS Foundation Trust, and made available to the public.

Details of the scheme can be found on our website:

<https://www.dchft.nhs.uk/about/FOI/Pages/Publication-Scheme.aspx> No charge is made for information that is downloadable from the Trust's website; in the event that hard copy information is requested, the Trust reserves the right to levy a charge in accordance with the applicable regulations.

Complaints

In the unlikely event that you have cause to complain about the service received in respect of your Freedom of Information request; the Trust operates a complaints procedure which gives the applicant the right to an internal review of the administration or outcome of any valid Freedom of Information request within 40 working days of the date of this response. Such reviews will usually be undertaken within 20 days by the Chief Executive Officer, or an appropriate nominated officer. Where the Chief Executive has been closely involved in the original request, any review will be conducted by the Chairman of the Trust, or an appropriate Non-Executive Director. The Trust will keep a record of all complaints, reviews and outcomes. Should you feel that you have cause to complain then please write to:

**Matthew Bryant
Chief Executive
Dorset County Hospital NHS Foundation Trust
Trust HQ
Williams Avenue
Dorchester
Dorset
DT1 2JY**

headquarters@dchft.nhs.uk

Should you be dissatisfied with the outcome of the internal review, you have the right to lodge a complaint with the Information Commissioner. A complaints form can be obtained from the Information Commissioner's website: www.ico.gov.uk or contact:

**Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545745**

Feedback

We would be interested to receive feedback as to how you feel your request has been dealt with to help us to understand where we are doing well and to make improvements where necessary; your comments can be made either in writing to the address above or by email to FOI@dchft.nhs.uk

Yours sincerely

Trevor Hughes
Head of Corporate Governance
Dorset County Hospital NHS Foundation Trust