



Our ref: 101001083857
FOI response

Date: 26 August 2016

Serving You
Customer Relations Team
Regeneration Culture Environment and
Transformation Directorate

Ms Sharon Dhillon
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Dear Ms Dhillon

Request for Information Reference Number: RFI/101001083857

Thank you for your request for information, received via email on 10 August 2016.

In your request, you have requested information regarding the following, please find below Medway Council's response to your request.

Please can you provide a list of all your current Domiciliary Care providers

Please find below a list of all Medway Council's current domiciliary care providers:

Active Care Professionals UK Ltd
Agincare Group Ltd
Allied Healthcare Group -- Chatham
Anchor Support Services Ltd
Avenues South East - Medway Office
Bee's Care Agency Ltd
Bluebird Care (Medway)
Boldglen Chatham
Carers Relief Service
Community Careline Services
(Gillingham)
Complete Professional Care Ltd
Direct Care Kent
Everycare (Medway/Swale) Limited
Guardian Homecare Uk Ltd
Here 2 Care – Rochester
Independent Care - Prev Comm.Care
Strood
Kent Association For The Blind
Kent Social Care Professionals
London Care – Rochester
Medway Age Concern Ltd
Meritum Integrated Care LLP
NV Care Ltd
Rapid Care Ltd
Rosemont Care – Medway

Royal Association For Deaf People
S C Support And Care Services
Scott Care Ltd
The People Care Team
White Cross Care Ltd
Wii Care Limited

the rates paid for 30, 45 and 60 minutes.

Medway Council's can confirm that the average hourly rate for home care was £13.43. In addition, the average 45 minutes rate is £10.07 and the average 30 minutes rate is £6.72.

Please note that Medway Council has recently increased our home care rates and the average hourly rate is now in the region of £14.78.

If you are unhappy with the information we have provided or wish to complain about any other issues regarding the Freedom of Information Act (FOIA) 2000 please refer to our website on

<http://www.medway.gov.uk/thecouncilanddemocracy/performanceandpolicy/freedomofinformationact.aspx>

Yours sincerely

A handwritten signature in black ink, appearing to read 'SJ Jordan', with a long horizontal flourish extending to the right.

Sophie Jordan
Customer Relations Compliance and Monitoring Officer