



Information Rights Unit  
PO Box 313  
Sidcup  
DA15 0HH

Email: [foi@met.police.uk](mailto:foi@met.police.uk)

[www.met.police.uk](http://www.met.police.uk)

Your ref:  
Our ref: 01/FOI/22/024651

11/05/2022

Dear Jess Smyth

**Freedom of Information Act 2000 Acknowledgement - Reference:  
01/FOI/22/024651**

We write in connection with your request for information which was received by the Metropolitan Police Service (MPS) on 08/05/2022. We note you seek access to the following information:

*Does your organisation have specifically trained domestic abuse officers?*

*If so how does this training differ from standard training?*

*How many domestic abuse officers are there?*

*How can the public access these officers, is it automatic if there is a domestic abuse element? If not kindly explain how the public can navigate this service.*

Your request will now be considered in accordance with the Freedom of Information Act 2000 (the Act). You will receive a response within the statutory timescale of 20 working days as defined by the Act.

Due to an increase in the volume of work received by the Data Office we regret to inform you that we have fallen behind in our processing and are experiencing delays.

We can assure you we are working as fast as we can to process your request and we are looking into ways to increase our staffing to accommodate the increase of work received by the MPS.

If you have any further enquiries concerning this matter, please contact us at [foi@met.police.uk](mailto:foi@met.police.uk), quoting the reference number above. Should your enquiry relate to the logging or allocations process we will be able to assist you directly and where

your enquiry relates to other matters (such as the status of the request) we will be able to pass on a message and/or advise you of the relevant contact details.

Yours sincerely

**Data Office Triage Team  
Information Rights Unit**

## **COMPLAINT RIGHTS**

**Are you unhappy with how your request has been handled or do you think the decision is incorrect?**

You have the right to require the Metropolitan Police Service (MPS) to review their decision.

Prior to lodging a formal complaint you are welcome to discuss the response with the case officer who dealt with your request.

### **Complaint**

If you are dissatisfied with the handling procedures or the decision of the MPS made under the Freedom of Information Act 2000 (the Act) regarding access to information you can lodge a complaint with the MPS to have the decision reviewed.

Complaints should be made in writing, within forty (40) working days from the date of the refusal notice, and addressed to:

FOI Complaint  
Information Rights Unit  
PO Box 313  
Sidcup  
DA15 0HH  
[foi@met.police.uk](mailto:foi@met.police.uk)

In all possible circumstances the MPS will aim to respond to your complaint within 20 working days.

### **The Information Commissioner**

After lodging a complaint with the MPS if you are still dissatisfied with the decision you may make application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk). Alternatively, write to or phone:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Phone: 0303 123 1113