

**Trust Headquarters**  
Lincoln County Hospital  
Main Entrance  
Greetwell Road  
Lincoln  
LN2 5QY

Ref: 363-17

Via Email: Tom Goodwin

request-415352-34864702@whatdotheyknow.com

Tel: 01522 512512  
Email: [FOI@ulh.nhs.uk](mailto:FOI@ulh.nhs.uk)

8 August 2017

Dear Mr Goodwin

I write in reference to your request under the Freedom of Information Act dated 30 June 2017

I can confirm that the Trust used paper based records for all departments so no electronic health record vendors are used to manage records.

If you are unhappy with the service you have received and wish to make a complaint or request a review of our decision, you should write to the Chief Executive at the address given above.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, his office cannot make a decision unless you have exhausted the complaints procedure provided by United Lincolnshire Hospitals NHS Trust.

The Information Commissioner can be contacted at: The Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely

  
**Jayne Warner**  
Trust Secretary