

Please reply to:

Name: Jeanette Randall
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By Email

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Our ref: 7510

27 April 2023

Dear Emmanuel

Freedom of information request

I am writing in response to your request for information which has been handled under the Freedom of Information Act 2000 (FOIA).

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

System type – Discharge Letters

Supplier name - [Cerner](#)

System name - [Millennium](#)

Date installed - [Cerner has been in the Trust for many years. We implemented Discharge letters on Cerner in 2019](#)

Contract expiration – [15/10/2030](#)

Is this contract annually renewed? - [No](#)

Do you currently have plans to replace this system? - [No](#)

Procurement framework – [LLP Framework](#)

Other systems it integrates with? [Docman](#)

Total value of contract (£) - [Unable to break down](#)

Notes - e.g. we are currently out to tender - [N/A](#)

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System name - Diagnostic Reporting

Date installed – [22/06/2013](#)

Contract expiration – [15/10/2030](#)

Is this contract annually renewed? - [No](#)

Do you currently have plans to replace this system? - [No](#)

Procurement framework – [LLP Framework](#)

Other systems it integrates with? – [None, done within an application in Cerner Millennium](#)

Total value of contract (£) – [Unable to break down](#)

Notes - e.g. we are currently out to tender - [N/A](#)

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System type –Digital Dictation

Supplier name – Dictate IT

System name – Dictate IT

Date installed – 01/04/2018

Contract expiration – The contract has an end date of 31/03/2026

Is this contract annually renewed? - No

Do you currently have plans to replace this system? - No

Procurement framework – SBS Framework

Other systems it integrates with? – Cerner

Total value of contract (£) – Annual £6.1m

Notes - e.g. we are currently out to tender - N/A

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System type –Bed Management

Supplier name - Cerner

System name - Millennium

Date installed – 01/04/2007

Contract expiration – 15/10/2030

Is this contract annually renewed? - No

Do you currently have plans to replace this system? No

Procurement framework – LLP Framework

Other systems it integrates with? – ClinOPs

Total value of contract (£) – Unable to break down

Notes - e.g. we are currently out to tender - N/A

System definitions:

Discharge Letters - the ability to electronically generate and send detailed discharge letters to GPs and other relevant HCPs, when a patient is discharged from hospital-based services.

Diagnostic Reporting - test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement.

Digital Dictation - device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

Bed Management - real-time bed states are viewable and accessible, enabling more efficient management of bed occupancy and patient movements.

I hope this information is helpful, but if you are unhappy with our response, or the way in which your request has been handled, you may request an independent internal review. This would be undertaken by an appropriate senior member of staff at the Trust, who were not involved in dealing with your original request. We aim to deal with internal reviews within 20 working days following receipt. If you wish to request one, please set out your grounds for asking for the review in writing and send it by post or email:

By post: Please address your letter to “Freedom of Information – Information Access Appeal” and send it to our address as shown on this letter.

By Email: Emails should be clearly marked 'Information access appeal' and sent to: sash.foi@nhs.net.

Should you remain dissatisfied following an internal review, you would have the right to appeal to the Information Commissioner's Office (ICO). However, I should point out that under section 50 of the Freedom of Information Act, you are obliged to exhaust the Trust's own internal review process before appealing to the ICO. The ICO's contact details are:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
<http://ico.org.uk>

We would also welcome your feedback on how well we met your expectations in handling your FOIA request. If you have a couple of minutes, please click on this [link](#) to complete our Freedom of Information Customer Satisfaction Survey and let us know about your experience. The survey is anonymous – unless you choose to provide your reference number.

Please contact me, quoting our reference, if you have any queries concerning this letter and I will be happy to help.

Yours sincerely

Jeanette Randall
FOI Officer