

AR code JSA-543 – Variation of terms of a Jobseeker's Agreement – JSA Claimant Commitment

- Referral Route – Clerical
- AR Code – JSA/543
- AR code – credits only – JSA/5430

Credits only

20. Credits only cases can still be referred to the LMDM if the claimant seeks a variation in the terms of their Claimant Commitment. Suspend JSA

Suspend JSA

21. Do not suspend JSA.

Information needed for the referral

22. The information needed for the referral is:

- JSA Claimant Commitment - showing claimant's terms (signed only by the claimant) i.e. the new JSA Claimant Commitment even if the terms are the same as the original.
- Statement from claimant (signed and dated) - stating the reasons why their terms are reasonable and why they do not agree with terms proposed by the Work Coach.
- Statement from Work Coach or the proposed JSA Claimant Commitment (signed by the Work Coach) showing the terms (with reasons) and why they (Work Coach) disagree with the terms proposed by the claimant.
- Relevant Labour Market Information.
- Current JSA Claimant Commitment (signed and dated).
- Referring officer contact details. This will help decision makers clear any queries quickly by phone.