

Date/Dyddiad 26 July 2022
Ask for/Gofynnwch am Emma Reed
Telephone/Rhifffôn 01446 700111
Fax/Ffacs
e-mail/e-bost ELReed@valeofglamorgan.gov.uk

The Vale of Glamorgan Council
The Alps, Wenvoe CF5 6AA
Cyngor Bro Morgannwg
Yr Alpau, Gwenfô CF5 6AA
www.valeofglamorgan.gov.uk
www.bromorgannwg.gov.uk



Your Ref/Eich Cyf

My Ref/Fy Nyhyf HNST/ELR/cb

By email – request-879845-87a4bf58@whatdotheyknow.com

Mr Owen Bright

Dear Mr Bright,

Thank you for your email enquiry dated 18th July 2022 to the Council's FOI team which has been referred to me as it is considered that a direct response from the team implementing the parking access system at the Rivermouth car park would be more appropriate to deal with the matters you have raised.

In the first instance, I would explain that the new parking access system at the Rivermouth car park in Ogmore-by-sea comprises an Automatic Number Plate Recognition (ANPR) linked to a rising bollard system on entry and exit. The Council has taken the decision to use this technology to provide remote management over the car park, which has been subject to anti-social behaviour and whilst the ANPR system is currently operational, it is hoped that rising bollard system will be commissioned and fully operational in the next couple of weeks.

In terms of the system and how it operates, any vehicle accessing the Rivermouth Car Park will approach the entry lane to the ANPR system, as it does the vehicle registration number will be captured by the ANPR camera and the entry bollard will drop into the ground allowing the vehicle access to the car park. The vehicle will then park and the appropriate tariff paid for the stay by using the existing pay and display machines located throughout the car park facility which are linked to the ANPR system or by using the Paybyphone Application - see links below.

<https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpark.paybyphone.co.uk%2Fvaleofglamorgan%2F&data=05%7C01%7CCBanfield%40valeofglamorgan.gov.uk%7C53cc13ff84e24cc009de08da6ee0fd24%7Ce399d3bb38ed469691cf79851dbf55ec%7C0%7C0%7C637944209832364576%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTil6IK1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=OV00%2FxbnGpwFVmCqkiEPtdXnsBmF87Oy1eQ9%2FugEubQ%3D&reserved=0>

When the vehicle exits the car park, it will do so by approaching the exit lane to the ANPR system. The ANPR camera will again capture the registration number and the system will interrogate the information received from the pay and display

machine to confirm that the appropriate tariff has been paid for the duration of stay, if all is correct the bollard will drop into the ground allowing the vehicle to exit the car park. Should there be any issues when exiting, there is an intercom and CCTV system which can be used to contact a member of Council staff who will deal with the issue and if required remotely drop the exit bollard.

The Council will continue to provide free parking for blue badge holders, however, they must apply for a FREE parking permit by contacting the Vale of Glamorgan Council on 01446 700111 Monday-Friday 9am-5pm or by emailing c1v@valeofglamorgan.gov.uk. The permit can only be registered to ONE vehicle which should be the primary vehicle that the blue badge holder is likely to use when accessing the car park facility. In the event that a blue badge holder wishes to use the site and has not pre-registered or is in an unregistered vehicle then they can still access the car park by using the intercom system and showing their blue badge via CCTV at the exit barrier.

The Council is also promoting the use of Coastal Parking Permits for those individuals who regularly visit one of the council's coastal car parks as they are valid for use at any chargeable Vale of Glamorgan Council run resort car park. The Coastal Parking Permits are available to purchase at a very competitive price of £30 for 6 months or £50 for 12 months with details available via the website link below. Please be aware that once the bollard system becomes operational the opening times for the car park will revert to 7am to 11pm with a charge of £70 for staying overnight. The tariff for the car park facility will also vary to become more flexible with new charges updated on the website.

<https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.valeofglamorgan.gov.uk%2Fen%2Fliving%2FParking%2FCoastal-Car-Parking-Charges.aspx&data=05%7C01%7CCBanfield%40valeofglamorgan.gov.uk%7C53cc13ff84e24cc009de08da6ee0fd24%7Ce399d3bb38ed469691cf79851dbf55ec%7C0%7C0%7C637944209832364576%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBtil6Ik1haWwiLCJVCI6Mn0%3D%7C3000%7C%7C&sdata=gV2NfDorYrYhal8x3315q%2B5c8jZ0plIM2tyh%2B4pzB5w%3D&reserved=0>

I hope that the above clarifies the operating arrangement of the new ANPR and bollard system as well as alleviating any concerns you may have regarding continued free blue badge access to the Council's Rivermouth car park when the new system is fully operational in the future.

I would further reassure that the arrangements have been fully considered to ensure that blue badge holders are not disadvantaged whilst ensuring appropriate controls are in place to manage access to the car park facility and ongoing anti-social behaviours impacting the local community.

Yours sincerely

EE Reed

Emma Reed
Head of Neighbourhood Services and Transport