



**Police & Crime Commissioner for Cleveland**  
**Cleveland Police Headquarters**  
**Ladgate Lane**  
**Middlesbrough**  
**TS8 9EH**

Email: [pcc@cleveland.pnn.police.uk](mailto:pcc@cleveland.pnn.police.uk)  
Website: <http://www.cleveland.pcc.police.uk>

Police and Crime Commissioner:  
Chief Executive and Monitoring Officer:  
Chief Constable:

Barry Coppinger  
Simon Dennis BA, Solicitor  
Iain Spittal

Tel: 01642 301653  
Tel: 01642 301653  
Tel: 01642 301217

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[request-413085-90fe5bef@whatdotheyknow.com](mailto:request-413085-90fe5bef@whatdotheyknow.com)

14th July 2017

Dear Mr Carey

I write following your FOI request in which you request:

*Dear Cleveland Police and Crime Commissioner,*

*Whilst I'm aware that your general wider-office telephone numbers are 01642 301653 and 01642 301623 (as posted on your website) could you please advise of the direct telephone number to your own working desk at the Office of the Police & Crime Commissioner for Cleveland. If you also have a mobile phone, paid for through the budgets of the OPCC and used in your day to day business as PCC for Cleveland, could you also provide the telephone number for this also.*

*Yours faithfully,*

*Mike Carey*

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*Please use this email address for all replies to this request:*  
[request-413085-90fe5bef@whatdotheyknow.com](mailto:request-413085-90fe5bef@whatdotheyknow.com)

This request has been handled under the Freedom of Information Act 2000 ( the Act)

Regarding your request I can now inform you that I have completed my enquiries and that my reply on behalf of the Office of the Police and Crime Commissioner for Cleveland is as follows.

I can confirm that the Office of the Police and Crime Commissioner for Cleveland does hold this information.

However, I am refusing your request on the basis that I consider it to be vexatious within the meaning of section 14 of the Act.

The guidance issued by the Information Commissioner's Office in relation to section 14 makes it plain that I can consider the context of the application and the history of previous applications which you have made to this office.

As you are very well aware, your history of contact with the Office of the Police and Crime Commissioner for Cleveland has led to the putting in place of a protocol which seeks to regulate the manner in which you should communicate with this office, the latest letter being on 19<sup>th</sup> January 2017



*The Police & Crime Commissioner for Cleveland is an accredited Living Wage Employer with the Living Wage Foundation.*

from the Commissioner's legal advisor. It has been necessary to impose these restrictions because the frequency and nature of your telephone calls, and the manner in which certain of them were recorded, edited and then published, was considered to be inappropriate, unreasonable and to have on occasions caused distress and alarm to members of staff.

You have been supplied with a mechanism for contacting this office and for having matters referred to the Police and Crime Commissioner. It is in any event part of the administrative routine in this office that telephone calls are answered in the first instance by members of the Commissioner's staff and not the Commissioner himself. I do not consider that there is any prejudice to you in not having the means of making direct contact with the Commissioner, and I believe that if you did, there is reason to believe on the basis of your history of contact with this office, that this would be likely to cause a disproportionate and unjustified level of disruption, irritation, and distress.

This is the rationale behind my decision to refuse your request by reference to section 14 of the Act.

I can confirm that the Office of the Police and Crime Commissioner for Cleveland has a FOI complaints procedure.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

Mr Stephen Hodgson  
Solicitor  
Office of the Police and Crime Commissioner for Cleveland  
Police Headquarters  
Ladgate Lane  
Middlesbrough  
TS8 9EH

or you can follow the complaints procedure found on our website at:

[www.cleveland.pcc.police.uk](http://www.cleveland.pcc.police.uk)

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Telephone: 08456 30 60 60 or 01625 54 57 45 Website: [www.ico.gov.uk](http://www.ico.gov.uk)

There is no charge for making an appeal.



**John Bage**  
**Office Manager**  
Office of the Police and Crime Commissioner  
for Cleveland.

[john.bage@cleveland.pnn.police.uk](mailto:john.bage@cleveland.pnn.police.uk)