Ms Hannah McDermott

By email:

Our Ref: SIR158567/A   24 March 2020

Dear Ms McDermott

Information Request – Digital Strategy

Thank you for your information request, which we received on 28 February. We have considered your request under the Freedom of Information (Scotland) Act 2002 ("FOISA").

Your Request

Please could you provide the following information?

1. Number of Sites
2. Number of Employees
3. Number of IT Staff
4. Annual IT Budget for current financial year 5. Number of Datacentres and locations, owned or third party 6. What storage vendor(s) and model do you currently use?
a. When was the installation date of above storage vendor(s)?
b. When is your planned (or estimated) storage refresh date? (Month/year) c. What is your estimated budget for the refresh?
d. What date does your storage support contract end? (Month/year) e. What is the value of your storage support contract?
f. What is the capacity of the storage data in TB?
7. What compute vendor(s) and model do you currently use?
a. Number of servers?
b. Virtualisation platform?
c. When is your planned (or estimated) compute refresh date? (Month/year) d. When does your compute support contract end? (Month/year) 8. Do you currently utilise VDI?
a. How many desktops do you delivery VDI to?
b. What infrastructure underpins your VDI environment?
c. What broker do you use for VDI
9. Do you utilise public cloud?
a. How much is your annual spend on public cloud facilities?
b. What cloud provider do you use?

Our Response

We have carried out a detailed search of the information we hold, and the details listed below contain all the relevant information we hold and are providing in response to your request.

1. Number of sites	40
2. Number of employees	715
3. Number of IT staff	37
4. Annual IT budget for current f/y	£1.85 M
5. Number of datacentres, owned / 3rd party	Two - owned.
6. Storage vendor / model	2 x Dell SC4020
6a. Install data for storage	Feb/Mar 2017
6b. Planned storage refresh date	2022
6c. Estimated budget for refresh	Unknown
6d. Date storage support contract ends	Dec 2022
6e. Value of storage support contract	Bundled with initial install/purchase costs
6f. Capacity of storage data in TB	2 x 115TB
7. What computer vendor / model is used?	HP, Dell and SUN
7a. Number of servers	24
7b. Virtualisation platform	Vmware
7c. Planned computer refresh date	No form planned dates. As and when required.
7d. When does the computer support contract end?	October 2021
8. Do you currently utilise VDI?	Yes
8a. How many desktops do you deliver VDI to?	50
8b. What infrastructure underpins your VDI environment?	XenServer using Atlantis USX (now Hivei/o)
8c. What broker do you use for VDI?	XenDesktop
9. Do you use public cloud?	Yes
9a. What is your annual spend on public cloud facilities?	£1200
9b. What cloud provider do you use?	AWS

Review and Appeal

I hope this information meets your requirements but if you are dissatisfied with how we have responded to your information request, please write to us within 40 working days explaining your concerns. You can contact us at Battleby, Redgorton, Perth, PH1 3EW or email us at FOI@nature.scot. We will carry out a review of our response and contact you with our findings within 20 working days.

If you are not satisfied following this, you can make an appeal to the Scottish Information Commissioner. The Scottish Information Commissioner can be contacted at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS

Online appeal service: www.itspublicknowledge.info/Appeal

Website: http://www.itspublicknowledge.info/

Telephone: 01334 464610

Yours sincerely

Niall Campbell

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