

Southampton, Hampshire Isle of Wight & Portsmouth

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Tel: 023 8062 3290

Email: foi@hampshire.nhs.uk

Our Reference: FOI-3649

23 January 2012

Marc Cousins

Via email: request-98682-39503e03@whatdotheyknow.com

Dear Mr Cousins

Your request for information under the Freedom of Information Act

Thank you for your email of 3 January 2012 where you requested information about the use of digital dictation and / or speech recognition systems by hospitals within the area covered by the Southampton City, Hampshire and Portsmouth City PCTs as copied below:

- 1) The names of any hospitals (including any secondary care provision such as community or mental health) that fall under your control.
- 2) Whether any of the afore mentioned bodies use digital dictation and/or Speech Recognition. If so which organisations use what systems?
- 3) If none are used or they are only used in some areas, are there any plans to implement these type of systems more extensively to increase efficiency and improve patient care?
- 4) If Systems are already in place, when are they to be reviewed.

The Southampton City, Hampshire and Portsmouth City PCTs do not operate any hospitals or services. They do, however, commission from the following individual organisations who might hold the information you seek:

Acute trusts

- Portsmouth Hospitals NHS Trust <http://www.porthosp.nhs.uk>
- Southampton University Hospitals NHS Trust <http://www.suht.nhs.uk>
- Hampshire Hospitals NHS Foundation Trust <http://www.hampshirehospitals.nhs.uk/>
- Frimley Park Hospital Foundation NHS Trust <http://www.frimleypark.nhs.uk>
- Bournemouth and Christchurch Foundation NHS Trust <http://www.rbch.nhs.uk>
- Salisbury Foundation NHS Trust <http://www.salisbury.nhs.uk>
- Royal Surrey County Hospital <http://www.royalsurrey.nhs.uk>
- Royal West Sussex NHS Trust <http://www.rwst.nhs.uk>

Community providers

- Southern Health NHS Foundation Trust <http://www.southernhealth.nhs.uk>
- Solent NHS Trust: <http://www.solent.nhs.uk/>
- Care UK (ISTC): <http://www.careuk.com/>
- Dorset HealthCare University NHS Foundation Trust: <http://www.dorsethealthcare.nhs.uk/>
- InHealth: <http://www.inhealthgroup.com/>

We would welcome your feedback on how you felt your Freedom of Information request has been managed by NHS Hampshire; your comments are very important and will assist us in monitoring and improving our service. It would be appreciated if you could please complete the attached evaluation form and return it either electronically to: foi@hampshire.nhs.uk or in the enclosed reply paid envelope to: Freedom of Information team, Southampton, Hampshire, Isle of Wight and Portsmouth PCT Cluster, Omega House, 112 Southampton Road, Eastleigh, Hampshire SO50 5PB.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Freedom of Information reviews, C/O Chief Executive's Office, Southampton, Hampshire, Isle of Wight and Portsmouth PCT Cluster, Oakley Road, Southampton, Hampshire SO16 4GX.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner's Office cannot make a decision unless you have already exhausted NHS Hampshire's complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Wycliffe Lane, Wilmslow, Cheshire, SK6 5AF.

Further information about the Freedom of Information Act can be sourced on the Information Commissioner's website: <http://www.ico.gov.uk/> .

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Debbie Broughall (Mrs)
Freedom of Information Manager
SHIP PCT Cluster

Encs.