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Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd/Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Mark Hackett**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 30<sup>th</sup> July 2021  
Ein Cyf / Our Ref: 21-G-011

☎ 01639 648363

✉ [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk)

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2cdb1ef1@whatdotheyknow.com

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

Dear Ellie,

I refer to your Freedom of Information Act Request acknowledged by ourselves on 13<sup>th</sup> July 2021. Your request sought information relating to the dietetics & nutrition department.

**1. Please can you provide me with the current waiting time for a referral from a GP to the dietetics and nutrition department to see a dietician?**

14 weeks

**2. Are all referrals seen in date order that they are received? If not, how are referrals prioritised?**

All referrals are triaged by a Senior Dietitian and are prioritised on their clinical need. Urgent referrals will be prioritised otherwise we aim to see patients in the date order that they are received.

**3. How many referrals have been made from GP practices in 2018, 2019, 2020 and 2021 so far?**

2018 – 1,868  
2019 – 1,393  
2020 – 911  
2021 – 487

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain



**Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR**

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

