



Department
of Health &
Social Care

Freedom of Information Team
Department of Health and Social Care
39 Victoria Street
London SW1H 0EU

www.gov.uk/dhsc

Ms Imogen Carlson

By email to: request-875459-61f65bb3@whatdotheyknow.com

5 August 2022

Dear Ms Carlson,

Freedom of Information Request Reference FOI-1411181

Thank you for your request dated 4 July to the Department of Health and Social Care (DHSC), a copy of which can be found in the accompanying annex.

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

Q1. What are the contractual performance KPI's for this contract?

DHSC holds the information you have requested. However, as the information held by the Department is in the public domain we will, under section 21 of the FOIA (information accessible to the applicant by other means), refer you to the published source.

Contracted milestones are used to monitor progress on an ongoing basis. The current RAG status of the project is Amber. The deliverables within the contract are public information and can be accessed [here](#).

Q2. Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages

DHSC holds information relevant to this question. However, as the information held by the department on successful Awardees from the first two Rounds are in the public domain we will, under section 21 of the FOIA refer you to the published source [here](#).

Please note that the winners of the third round of the Award have not yet been publicly announced, therefore this information is being withheld under section 22, which states that public bodies are not obliged to disclose information that is intended for future publication.

Section 22 is a qualified exemption, and we are required to assess as objectively as possible whether the balance of public interest favours disclosing or withholding the information.

In general, there is a strong public interest in information being made as freely available as possible. However, the release of information to one individual as opposed to releasing the information to the wider public would not be in the beneficial to transparency and open government.

Therefore, we consider that releasing this information before its due publication date would not be in the public interest.

Please be advised the department does not publish details on unsuccessful bidders. We consider this information is exempt under section 43 of the FOIA, which exempts from the general duty to release information which would, or would be likely to, prejudice the commercial interests of any entity, including the public authority holding the information.

Section 43 is a qualified exemption and, as such, we are required to assess the public interest in withholding this information against that of its release. We recognise a general public interest in this question however, we also take into account the fact that this information is commercially sensitive. DHSC considers that releasing this information would not be in the public interest, as it could prejudice future commercial relations and our ability to secure best value for money if this information were to be disclosed into the public domain.

Q3. Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date

DHSC holds the information you have requested. A total of £491,323,19 of has been spent to date.

Q4. Start date & duration of framework/contract?

DHSC holds the information you have requested. However, as the information held by the department is in the public domain we will, under section 21 of the FOIA refer you to the published source [here](#).

Q5. Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?

DHSC holds the information you have requested. However, as the information held by the Department is in the public domain we will, under section 21 of the FOIA (information accessible to the applicant by other means), refer you to the published source. Please see the [NIHR Artificial intelligence funding page](#) for more information on the AI in Health and Care Award. This includes all the guidance provided to applicants.

Q6. Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?

DHSC does not hold the information you have requested.

Q7. Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?

AI Award funding was provided to support the evaluation of Lenus Health. There are no current plans to extend or renew.

Q8. Who is the senior officer (outside of procurement) responsible for this contract?

DHSC holds the information you have requested. Simon Madden is the Senior Responsible Officer for the AI Lab, under which the AI Award sits.

If you are not satisfied with the handling of your request, you have the right to appeal by asking for an internal review. This should be sent to freedomofinformation@dhsc.gov.uk or to the address at the top of this letter and be submitted within two months of the date of this letter.

Please remember to quote the reference number above in any future communication.

If you are not content with the outcome of your internal review, you may complain directly to the Information Commissioner's Office (ICO). Generally, the ICO cannot make a decision unless you have already appealed our original response and received our internal review decision. You should raise your concerns with the ICO within three months of your last meaningful contact with us.

Guidance on contacting the ICO can be found at <https://ico.org.uk/global/contact-us> and information about making a complaint can be found at <https://ico.org.uk/make-a-complaint>.

Yours sincerely,

Freedom of Information Team
freedomofinformation@dhsc.gov.uk

Annex

-----Original Message-----

From: Imogen Carlson <request-875459-61f65bb3@whatdotheyknow.com>

Sent: 04 July 2022 12:47

To: FreedomofInformation <freedomofinformation@dhsc.gov.uk>

Subject: Freedom of Information request - DHSC: NHSX - AI Health and Care Award - Technology Specific Evaluation - Lenus

[You don't often get email from request-875459-61f65bb3@whatdotheyknow.com. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Dear FOI Team,

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.

DHSC: NHSX - AI Health and Care Award - Technology Specific Evaluation - Lenus:

<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.contractsfinder.service.gov.uk%2FNotice%2F1f5040b3-c350-47b5-801c-e17be45447b2&data=05%7C01%7Cdhmail%40dhsc.gov.uk%7C66fb35354c3f415fb75708da5f5fedae%7C61278c3091a84c318c1fef4de8973a1c%7C1%7C0%7C637927162847888398%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLjBtIl6lk1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=FlztPE9YRQKXTneF3olfesJRj4kdiE7zt4KBJ6l5eJs%3D&reserved=0>

The details we require are:

- What are the contractual performance KPI's for this contract?
- Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages
- Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date
- Start date & duration of framework/contract?
- Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?
- Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?

- *Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?*
- *Who is the senior officer (outside of procurement) responsible for this contract?*

Thank you for your help.

Yours sincerely,

Imogen Carlson