

Bath & North East Somerset Council		
MEETING:	Healthier Communities & Older People Overview and Scrutiny Panel	
MEETING DATE:	18 th November 2008	AGENDA ITEM NUMBER
TITLE:	Update on Transformation of Social Care	
WARD:	ALL	
AN OPEN PUBLIC ITEM		
List of attachments to this report:		
Project Plan Overview Update Report		

1 THE ISSUE

- 1.1 The report provides an update on the development and delivery of the Social Care Transformation agenda in Bath & North East Somerset. Progress on key work streams is highlighted along with forthcoming areas of focus such as charging and Fair Access to Care eligibility criteria.

2 RECOMMENDATION

The Panel is asked to:

- 2.1 Approve the direction of travel set out in the update report and note progress to date.
- 2.2 Note the forthcoming areas of focus and provide a view on how these potentially challenging issues might be approached locally.

3 FINANCIAL IMPLICATIONS

- 3.1 As stated in the July 2008 report to Panel, there are likely to be a number of indirect financial implications associated with the transformation agenda although these may be difficult to quantify at this stage.
- 3.2 An impact assessment including financial and contracting implications has been completed in relation to five roll out options for Personalised Budgets. This is being supplemented by further analysis/impact assessment in relation to cultural change, staff & provider capacity and service user risk. The IBSEN report (national evaluation of the Individual Budgets pilot) suggests that *'while there were no important differences in overall cost, there were indications that individual budgets have the potential to offer greater value for money'*.
- 3.3 The potential impacts of any local charging policy review will need to be modelled to ensure a balanced response to national policy guidance. Consistency of approach needs to be balanced against ease of administration, fairness to users and income generation. Further work will be necessary to inform decision making.
- 3.4 The recent CSCI review of Fair Access to Care eligibility criteria for social care highlighted the tensions between FACs and the personalisation agenda as set out in *Putting People First*. The review recommends the replacement of FACs with a framework that allows some level of assistance and advice to all, separating out the process of assessment from any subsequent resource allocation. This shift will clearly have financial implications both in terms of identifying and securing the overall level of resources required for social care services locally and in terms of developing a market that supports wider access to services. Further work will be necessary to inform decision making.

4 THE REPORT

- 4.1 *Putting People First* set out the Government's shared vision and commitment to the transformation of Adult Social Care. A report to Panel in July 2008 provided an overview of our local understanding of this challenging agenda which has now been developed into a comprehensive project plan to articulate the way in which a series of related work streams will contribute to whole system change.
- 4.2 The project plan identifies two key work streams, *Personalisation* and *Early Intervention*, and a number of supporting or complementary work streams. The update report provides a general overview of progress to date and highlights forthcoming issues which will need to be addressed in order to achieve successful whole system change.
- 4.3 Significant progress has been made in relation to a number of work streams, with an early focus on those relating to the full scale roll out of Personalised Budgets such as the development of support planning and brokerage services, integrated assessments and the delivery of social and community interventions as an alternative to statutory care.
- 4.4 As the work programme develops focus will need to shift in order to address the issues highlighted in Section 3 above.

5 RISK MANAGEMENT

5.1 A risk assessment and mitigation plan, covering all aspects of the transformation agenda, is in the process of development.

6 EQUALITIES

6.1 An Equalities Impact Assessment is also in the process of being completed.

7 CONSULTATION

7.1 Trades Unions; Overview & Scrutiny Panel; Staff; Other B&NES Services; Service Users; Local Residents; Community Interest Groups; Stakeholders/Partners; Other Public Sector Bodies;

7.2 Consultation, engagement and involvement of all stakeholders has been crucial to the development of the transformation agenda to date. A model for the development of User Led Organisations is current being researched by Bath People First. Health partners are taking a lead in formulating a clearer strategy for user and carer involvement as a key aspect of the emerging Health & Wellbeing Partnership. The possibility of supporting an umbrella organisation to act as a mouthpiece for existing networks is also being considered.

7.3 A number of consultation and involvement events and mechanisms have been progressed including:

- Ongoing updates to Elected Members via Overview & Scrutiny panels
- An information day for providers attracting around fifty participants
- A regular forum for staff involved in the development and delivery of Personalised Budgets

8 ISSUES TO CONSIDER IN REACHING THE DECISION

8.1 *Social Inclusion; Customer Focus; Sustainability; Human Resources; Property; Young People; Human Rights; Corporate; Health & Safety; Impact on Staff;*

9 ADVICE SOUGHT

9.1 The contents of this report do not require advice from the Council's Monitoring Officer (Council Solicitor) and Section 151 Officer (Strategic Director - Support Services).

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Background papers	<i>Putting People First</i> The national evaluation of the Individual Budgets pilot programme (IBSEN Report) <i>Cutting the Cake Fairly</i> , CSCI review of eligibility criteria for social care

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