

Transformation of Social Care

Sarah Shatwell and Lesley Hutchinson Commissioning Managers for Social Care Transformation



Putting People First

- » Vision based on Our Health, Our Care, Our Say principles
- » Government commitment to fundamental system change
- » Ethos of self determination and achievement of individual potential
- » Movement towards independent living
- » Foundations are leadership, partnership, quality and shared outcomes



Vision

- » Key elements
 - » Strategic shift to early intervention, prevention & enablement
 - » Consideration of FACs
 - » Developing and rolling out the personalisation agenda
 - » Individual Budgets, Direct Payments, Brokerage



Putting People at the Centre





Requirements

- » Strategic Framework
 - » Robust strategy & delivery plan
 - » Strong leadership
- » Stakeholder Engagement
 - » Collaborative partnerships
 - » Meaningful participation
- » Systemic Functioning
 - » Effective communication
 - » Quality commissioning



Challenges

- » Culture change
- » Shift from care management to personalisation
- » Stimulating the market
- » Managing transitional commissioning arrangements
- » Finding efficiencies
- » Measuring success



Progress to date

- » Appointment of lead officers
- » Draft transformation blueprint & plan
- » Roll out of Individual Budgets
- » Mapping of 'early intervention' services
- » Progress on single assessment & single point of access
- » Integrated Community Teams
- » Enhanced safeguarding arrangements



Other helpful developments

- » In house brokerage
- » Options planning service delivered by Age Concern
- » Directory of Services for Older People in a range of accessible formats
- » Navigation leaflet 'Where do I start?'
- » Integrated Commissioning Team
- » Focus on community and locality engagement activity



Immediate Priorities

- » Awareness raising
- » Scoping & service mapping
- » Strategy & project plan development
- » Linkages with Community Teams
- » Review progress of IB roll out
- » Financial planning



Social Care Reform Grant

Year	2008-09	2009-10	2010-11
Allocation	£252,000	£589,000	£727,000