

PROTECT PERSONAL

Our Ref: 229.2015-16 Internal Review

Your Ref:

Date: 20 May 2016

request-277868-45b8af6c@whatdotheyknow.com



Police and Crime  
Commissioner  
North Yorkshire



Joint Corporate Legal Services

Dear Mr Price,

**FREEDOM OF INFORMATION REQUEST REFERENCE NO: 299.2015-16 Internal Review**

I write in connection with your request for an internal review, which was received by North Yorkshire Police on 12 August 2015. I note that your review was in relation to the delay in responding to your request, of which you have now received.

As stated within the response you received on the 10 March 2016, the nature of your request related to ongoing and sensitive proceedings, which therefore needed to be addressed in a manner that did not compromise any procedures taking place at the time. Compliance with the Act is treated with respect, however it is not always easy to extract or obtain information within such a timely manner.

There have been a number of requests made in respect of Operation Hyson, all with varying levels of questions, and ensuring answers are comprehensively provided does take time. In addition, it was believed that your response had been sent out, but as Mrs Morris stated there was an oversight in sending out your response. Mrs Morris has apologised for this and the apology can only be reiterated further in this letter. I understand that Mrs Morris is also corresponding with you separately in connection with the complaint matters and FOI 1269.2015-16.

Your attention is drawn to the attached sheet which details your right of complaint if you are still not satisfied with your response.

Yours sincerely

Caroline Williams  
Legal Officer (Civil Disclosure)  
Joint Corporate Legal Services  
Enc

PROTECT PERSONAL

Jane Wintermeyer BSc (Hons) Acting Force Solicitor & Head of Legal Services  
Police Headquarters | Newby Wiske Hall | Northallerton | North Yorkshire | DL7 9HA  
DX No 68810 NORTHALLERTON 2 | Telephone 01609 789297 | Fax 01609 789987

Non-emergency  
Number



## **COMPLAINT RIGHTS**

Are you unhappy with how your request has been handled or do you think the decision is incorrect?

You have the right to require the North Yorkshire Police to review their decision.

Prior to lodging a formal complaint you are welcome and encouraged to discuss the decision with the case officer that dealt with your request.

### **Ask to have the decision looked at again –**

The quickest and easiest way to have the decision looked at again is to telephone the case officer that is nominated at the end of your decision letter.

That person will be able to discuss the decision, explain any issues and assist with any problems.

### **Complaint**

If you are dissatisfied with the handling procedures or the decision of the North Yorkshire Police made under the Freedom of Information Act 2000 (the Act) regarding access to information you can lodge a complaint with the North Yorkshire Police to have the decision reviewed. North Yorkshire Police must be notified of your intention to complain within 2 months of the date of its response to your Freedom of Information request. Complaints should be made in writing and addressed to:

Force Solicitor and Head of Legal Services  
North Yorkshire Police  
Newby Wiske Hall  
Northallerton  
North Yorkshire  
DL7 9HA

In all possible circumstances the North Yorkshire Police will aim to respond to your complaint as soon as practicable but within 20 working days.

### **The Information Commissioner**

After lodging a complaint with the North Yorkshire Police if you are still dissatisfied with the decision you may make application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk). Alternatively, phone or write to:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Phone: 01625 545 700