

Dear Colleague

NHS England – South (South East)  
Wharf House  
Medway Wharf Road  
Tonbridge  
Kent TN9 1RE  
Email [anniegodden@nhs.net](mailto:anniegodden@nhs.net)

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**Re: Dental Electronic Referral Service (DERS)**

With the variety of referral arrangements for the different dental specialties in Kent, NHS England – South (South East) has been looking to introduce a comprehensive dental electronic referral service (DERS). This will assist dental registrants to comply with the GDC "Standards for the Dental Team" supporting them to provide sufficient detail of the care required when referring patients. NHS England – South (South East) recognises the need for GDC registrants to meet these standards and ensure patients are treated at the right location, by the right service, at the right time.

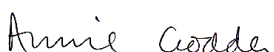
Following a procurement exercise the contract for DERS has been awarded to Vantage which has ten years experience in dealing with patient referrals. We are currently working with Vantage, the LDC, Dental Practice Advisers, Specialists and Consultants across Kent to ensure that their cloud-based system 'Rego' is customised appropriately for Kent's referral processes. We hope that, like us, when you see Rego for yourself you will agree that it will revolutionise the way we refer patients. Rego, as a system, is compatible with existing dental software and so there will be no need to populate patient demographic information and has the ability to upload digital radiographs. Rego can also be used by practices that do not have a dental software system but requires as a minimum one internet connected computer.

The Primary Care Booking Service (PCBS) which undertakes the administrative process for Kent oral surgery referrals has given notice to cease this service. With this in mind, **all oral surgery referrals will need to be made via the new service, DERS using Rego from 1 October 2015**. As PCBS will no longer exist after September, any referrals posted to their office in Maidstone or sent via nhs.net will be returned to the referring practitioner. While introducing Rego for oral surgery, this system must also be used for **endodontic referrals from 1 October 2015**, as the administrative service to facilitate clinical triage is also no longer available.

As we appreciate that such a change needs to be carefully implemented to ensure the referral pathway is correct, other dental specialties such as orthodontics, community dental service, sedation, etc., will be introduced later when working groups have agreed the detail to enable Rego to process these referrals.

We full understand that 1 October 2015 is a very short time to introduce this change, especially with the holiday period, but this is outside of our control due to the cessation of PCBS. In order to meet this deadline **practices are asked to urgently provide some basic information to Vantage via <http://www.rego.dental/signup>** to enable them to understand each practice's requirements. It will also enable us to develop training sessions for practices to familiarise themselves with Rego. Please ensure you have signed up by using the link by no later than Friday 14 August 2015.

Yours sincerely

A handwritten signature in black ink that reads 'Annie Godden'.

Annie Godden  
Senior Contracts Manager (Dental)