



Silvia Vinas

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10<sup>th</sup> October 2018

Dear Ms Vinas

**Information request**

**Reference number: FOI2018/01224**

Thank you for your email of 12<sup>th</sup> September 2018, in which you requested the following information:

*'Under the Freedom of Information Act, I am requesting information on the "787 incidents of dangerous behaviour in 18 days" that were recorded in the Cotton Mill Lane railway crossing in St. Albans, Hertfordshire, according to a sign posted on an entrance to the crossing.*

*Please provide the information in an Excel spreadsheet, showing at least the following:*

- Date of incident*
- Time of incident*
- Type of incident*
- Description of incident'*

I have processed your request under the terms of the Freedom of Information Act 2000 (FOIA) and confirm that we hold the information you have requested.

In response to your request, please find attached copy of 'Cotton Mill Lane Census Incidents v3'.

To provide a little additional detail, there were in fact 845 reportable incidents not 787, as per the recent campaign. I understand this is because the figure of 787 did not include certain categories of incident including users not dismounting on bikes,

pushchairs becoming stuck on the rails and extraordinary incidents such as trespassers and users spending prolonged periods of time lingering on the crossing.

To assist you further, can I direct you to a page dedicated to Cottonmill Lane on Network Rail's website; <https://www.networkrail.co.uk/running-the-railway/our-routes/lmw/cotton-mill-lane-level-crossing/>. Over the next few weeks, this page will be updated to include an explanation of Network Rail's concerns about the different types of behaviour reported in the attached. It will also feature a number of video clips by way of illustration.

I hope the information provided is useful to you. If you have any enquiries about this response, please contact me in the first instance at [FOI@networkrail.co.uk](mailto:FOI@networkrail.co.uk) or on 01908 782405. Details of your appeal rights are below.

Please remember to quote the reference number at the top of this letter in all future communications.

Yours sincerely

**Claire Duncan**  
**Information Officer**

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### **Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the FOI Compliance and Appeals Manager at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at [foi@networkrail.co.uk](mailto:foi@networkrail.co.uk). Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF