

27th March 2020

Edward McMenamin

Dear Edward McMenamin,

Thank you for your Freedom of Information (Fol) request received on 3rd March 2020.

It may be helpful if I explain the role of the Freedom of Information Act. The Act provides a legal right of access to recorded information held by a public authority like DWP, subject to certain exemptions that may apply. The Act does not oblige a public authority to create new information to answer questions; nor does it require a public authority to give advice, opinion or explanation, generate answers to questions, or create or obtain information we do not hold.

If you ask a question, rather than requesting recorded information, we will provide you with the recorded information that best answers the question. Once we have provided the recorded information, we have met our obligations under the Act; interpreting the information provided is up to you.

Your request:

My name is Edward McMenamin, I am a Partnerships Manager for ESS Defence & Government Services. We are a specialised division of the Compass Group.

I would like to submit a Freedom of Information Request comprising of the questions below so that we can proficiently anticipate your needs at such time when your catering/FM contract comes to tender.

ESS Government services have already successfully provided catering/FM contracts for numerous departments and would welcome the opportunity to take on further government contracts in the future.

Is a catering restaurant or café provided on the premises?

- 1. What are the addresses of the buildings in which the restaurants or cafés are located?*
 - 2. Who is the current catering incumbent of the catering contract?*
 - 3. What is the catering value? (Or is it nil subsidy?) Are the catering facilities shared with other departments?*
 - 4. When is the catering service contract due for re-tender?*
 - 5. How will it be re-tendered?*
 - 6. Is the contract part of a PFI?*
 - 7. Is it part of an FM contract? (and if so, what services are also included in the contract?)*
- Who provides the other soft FM services?*

8. *Who will be the main person leading on the tender during the formal tender process?*
9. *When will the tender notice be issued?*
10. *Where will the tender notice be issued?*
11. *When is the tender due for release?*
12. *Is it on the CCS framework?*
13. *Who in the department is responsible for the management of the contract?*
14. *How many people are there on-site per day?*

DWP Response:

I have answered your questions in order.

1. This is a list of our current sites with catering facilities:

Burnley Simonstone Blackburn Road (PC)
Lewes Medwyn House Mountfield Road
Bristol Lodge House Fishponds
Cambridge Henry Giles House 73-79 Chesterton Road
London Poplar 13 Dod Street
London Walthamstow Dansom House 656A Forest Road
Exeter Clarendon House Western Way
Ayr Wallacetoun House John Street
Lancaster Mitre House Church Street (MSEC)
Pudsey Century House Church Lane (Leeds West)
Sittingbourne Roman House 9 Roman Square
Nottingham Pearson Building 55-59 Upper Parliament Street
Wellingborough Lothersdale House West Villa Road
Lowestoft Rishton House Clapham Road South
Banbury Crown Buildings Southam Road
Greenock, 99 Dalrymple Street
Preston Palatine House Lancaster Road
Chesterfield Beetwell House Beetwell Street (MSEC)
London Streatham Crown House Station Approach
Torquay Cotswold House Warren Road Torba
Widnes Kingsway House Caldwell Road
Leigh Roydale House 2-10 Windermere Road
Worcester Vine House Farrier Street (MSEC)
Burnley Brun House Kingsway (MSEC)
Keighley Worth House Worth Way (MSEC)
Bolton Elizabeth House 21 Back Spring Gardens (MSEC)
Worthing Crown House High Street
Coventry Cofa Court Cheylesmore (MSEC)
Nuneaton Discovery House Eliot Park
Dundee Lindsay House 30 Ward Road
Derby Holborn House Wyvern Business Park Chaddesden
Grimsby Crown House Nelson Street
Bathgate 31-33 Whitburn Road
Falkirk Heron House 10b Wellside Place
Stirling South Lodge 2 St Ninians Road (MSEC)
Glasgow 200 Atlas Road Springburn
Clydebank Radnor House 245 Kilbowie Road
Harrogate Berkeley House 35 Victoria Avenue
Kilmarnock 12 Woodstock Street
Kirkcaldy 26 Victoria Road
Bootle St Martins House Stanley Precinct (DBC) (MSEC)

Leicester 60 Wellington Street
 Chatham Crown House The Brook
 Grantham Crown House 49A Castlegate
 Norwich Baltic House Mountergate (PC)
 Portsmouth Roebuck House Roebuck Close Cosham
 London Romford Crown House 30 Main Road
 Dearne Valley Discovery House Unit 6 Callflex Business Park
 Barnsley John Rideal House 29 Shambles Street
 Hyde Beech House Clarendon Street
 Basildon Great Oaks House Great Oaks
 London Fulham Waterford House Waterford Road
 Telford New Town House Telford Square
 Wigan Brocol House 71-73 King Street
 Cannock Government Buildings Beecroft Road
 Birmingham Ravenhurst 42 Moseley Road Highgate
 Birmingham Five Ways House Islington Row Middleway (DBC) (MSC)
 Bristol Government Buildings Flowers Hill Brislington (DBC) (MSC)
 Birkenhead Hordan House 35 Price Street
 Dundee Unit 4 Jack Martin Way Claverhouse Industrial Park East (PC)
 Dudley Pedmore House Waterfront East Level Street Brierley Hill
 FALKIRK Parklands (see also Lease 19402a)
 Glasgow Northgate 96 Milton Street (Glasgow BC)
 Birkenhead Great Western House Woodside Ferry Approach
 Wrexham Ty Maelor 15-17 Grosvenor Road
 Motherwell Johnstone House Airbles Road (PC)
 Plymouth Clearbrook House Towerfield Drive Bickleigh Down Business Park
 Preston Guild Centre Lords Walk
 Sheffield Hartshead Square (MSEC)
 Sheffield Kings Court 80 Hanover Way
 Swansea Units 1-4 Waterside Business Park (PC)
 Hastings Ashdown House Sedlescombe Road North
 Warrington Hilden House 103 Sankey Street (PC)
 Wigan Griffin House Bryn Road (Makerfield BC)
 Blackpool Warbreck House Warbreck Hill Road (DBU) (MSEC)
 Blackpool Peel Park Brunel Way
 Quarry shop, Leeds
 Leeds Quarry House Quarry Hill
 Caxton house, London
 Cardiff Government Buildings St Agnes Road Gabalfa (DBC) (MSC)
 Bridgend Crown Buildings Angel Street (MSEC)
 Aberdare Crown Buildings Greenbach
 Merthyr Tydfil Ty Bethesda Avenue de Clichy
 Newport Sovereign House 1 Kingsway

2. The catering provision is delivered by Interserve (Facilities Management) Ltd as part of the departments TFM contract.
3. The value of catering for 19-20 was £3,677,880 however the Department is moving to a nil subsidy solution with the aim of bringing this cost to zero. Some catering facilities are shared by other departments within our buildings
4. The TFM contract runs until March 2023
5. No decision has been made yet
6. No
7. Yes – hard and soft services. Interserve (Facilities Management) Ltd are our TFM contractor

8. No one has been assigned this task as yet.
9. No decision has been made yet.
10. No decision has been made yet.
11. No decision has been made yet.
12. No decision has been made yet.
13. The FM and Utilities Category Management Team manage this contract.
14. The volumes of staff and visitors on each of our sites fluctuates on a daily basis.

Yours sincerely,

DWP Central FoI Team
Department for Work and Pensions

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dw.gov.uk or by writing to DWP, Central FoI Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
Web: ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745