



Ref: FOI/1029

02 July 2013

request-163958-c2d55c98@whatdotheyknow.com

Dear Mr Jaffray

REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

Further to your enquiry, which we received on 07 June 2013, you requested the following information we have provided our response in green below each question asked:

1) How much, in total, does your Trust spend on Dementia Awareness Training for staff per a year?

The Trust has scheduled to train its frontline emergency operational staff in Dementia Awareness training as part of this year's mandatory clinical update training which is delivered by in house education and training officers and therefore, there is no specific cost.

2) How much does this equate to, on average, per an employee?

As per our response to question 1.

3) How many hours training on Dementia Awareness Training do staff receive per a year?

Dementia training is to be delivered to front line operational staff during the 2013/14 Mandatory Clinical programme and has been allocated 60 minutes during the session as well as other informative materials such as articles produced in our Clinical Times newsletter and posters on our Ambulance stations.

4) How does this cost in time & money compare to training such as; Conflict resolution Fire Awareness Moving and Handling

Currently, there is no nationally agreed set standard accredited dementia programme, therefore the programmes are conducted by the Trusts dementia leads who provide expert knowledge to its education & training officers to deliver such programmes.

We hope that this answers your request. If you are dissatisfied with our response you have the right to appeal in line with guidance from the Information Commissioner:
In the first instance you may write to the Chief Executive Officer of this Trust

- Mr A C Marsh
Regional Headquarters
Millennium Point
Waterfront Way
Brierley Hill
West Midlands
DY5 1LX
01384 215555

The Chief Executive Officer will then convene a panel of Directors of the Trust to consider the grounds for your complaint.

If you are unhappy with the findings of the Panel you can then write to the Information Commissioner at:

- Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire.
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Lynsey Bull
Freedom of Information Officer