

Corporate Affairs Directorate

Freedom of Information Officer
Old Nurses Home
Mailpoint 79
Southampton General Hospital
Tremona Road
Southampton
SO16 6YD

Tel: 023 8120 5079

To: J Allen (via email only) [request-597286-1cb6a57a@whatdotheyknow.com]

Ref: Freedom of Information Request

Our Ref: FOI 6236

Date: 27th September 2019

Dear J Allen,

I am writing in response to your email dated 14th August 2019 requesting information under the Freedom of Information Act 2000 (FOIA) regarding delayed transfers of care.

Q1 *Could you state how the Trust uses agencies and/or software to expedite the discharge of DTOC patients?*

A1 **The Trust has an integrated discharge bureau with 7 organisations in total supporting discharge of DTOC patients. The Trust uses an UHS Digital Platform to aid discharge planning and each external organisation uses their own software on top of that.**

Q2 *How much did the Trust spend with agencies to arrange placements with care homes or home care for DTOC patients in each of the last three financial years?*

A2 **CHS Healthcare Ltd Spend**

Year 2017/18

Row Labels	Sum of Transaction Amount
MED Management	£230,800.00
Commercial Sector	£234,400.00
External Consultancy Fees	-£3,600.00
Grand Total	£230,800.00

Year 2018/19

Row Labels	Sum of Transaction Amount
MED Management	£235,919.03

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Commercial Sector	£156,784.00
External Consultancy Fees	£79,135.03
Grand Total	£235,919.03

Year 2019/20 - in ledger

Row Labels	Sum of Transaction Amount
MED Management	£46,022.00
Commercial Sector	£55,620.00
External Consultancy Fees	-£9,598.00
Grand Total	£46,022.00

Year 19/20 - based on invoices recieved year to date

April-19 - Aug-19	£56,400.00
April-19 to March-20 forecast	£135,360.00

Q3 *Does the Trust use Capacity Tracker or any other software of services to identify care homes or home care packages? Please state which software or services are used.*

A3 **The Trust does not use a capacity tracker however the external agencies do and the information is fed to the relevant teams within the IDB**

This letter confirms the completion of this request. A log of this request will be held on a database held by the Trust.

With regards,

Freedom of Information Officer

University Hospital Southampton NHS Foundation Trust

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