



FOI 5969

Royal Liverpool University Hospital

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Freedom of Information Department

12th September 2019

Dear Applicant,

Thank you for your request under Section 1a of the Freedom of Information Act.

I can confirm that we hold the information that falls within the description specified in your request.

The following answers correspond to the points made in your request

Could the authority state how they use agencies and/or software to expedite the discharge of DTOC patients?

- We use a Clinical Utilisation tool called Medworxx. It is a Canadian system that allows us to establish whether patients are appropriate for the acute bed base. This is achieved by using Internationally approved Clinical Criteria and thus removes subjectivity from the decision making process. From this information - we can extrapolate our Delayed Transfers of Care. Using the data from the system, we're able to produce many reports (both Operational and Strategic) to escalate and resolve issues with the discharge process. The information is shared widely with both internal staff and our community partners (Liverpool City Council, Liverpool CCG, Mersey care, out of Area councils etc.)

How much did they spend with agencies to arrange placements with care homes or home care for DTOC patients in each of the last three financial years?

- The Trust does not hold this information, may we suggest re-directing this request to Merseycare Bed Brokerage or Liverpool CCG

Do they use Capacity Tracker or any other software of services to identify care homes or home care packages? Please state which software or services are used.

- The Trust does not hold this information, may we suggest re-directing this request to Merseycare Bed Brokerage or Liverpool CCG

Right to Review

Where we all make a difference

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Information Assurance Officer
2nd Floor Derwent House
Royal Liverpool University Hospital
London Road
Liverpool
L3 8JN
foi@rlbuht.nhs.uk

Please remember to quote the above reference numbers in any future correspondence regarding this matter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

Information Assurance Manager
Information Governance Office
0151 706 3149
Foi@rlbuht.nhs.uk

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