

Freedom of Information
c/o Archives and Records Centre,
Barts Health NHS Trust,
Lower Ground Floor,
9 Prescott Street,
Aldgate, London E1 8PR

30 August 2019

Dear J Allen

Your Request for Information: FOI-0657-19

Thank you for your request for information.

Your request and the response are below:

- 1. Could the authority state how they use agencies and/or software to expedite the discharge of DTOC patients?**
- 2. How much did they spend with agencies to arrange placements with care homes or home care for DTOC patients in each of the last three financial years?**
- 3. Do they use Capacity Tracker or any other software of services to identify care homes or home care packages? Please state which software or services are used.**

This information is not held.

The Trust does not arrange or pay for placements or packages of care at home. This would fall to the patient's Local Authority (for social care needs) or Clinical Commissioning Group (for healthcare needs). We therefore suggest you contact them directly for this information.

Most of our patients come from the following areas: Tower Hamlets, Newham and Waltham Forest.

If you are dissatisfied on how your request has been handled, you can complain in writing to:

The Information Governance Manager, Barts Health NHS Trust,

Email: foi.bartshealth@nhs.net

Postal address:

The Information Governance Manager,

c/o Archives & Records Centre,

Barts Health NHS Trust,

Lower Ground Floor,

9 Prescott St,

Aldgate,

E1 8PR



If, after we have addressed your complaint, you remain dissatisfied with how we have responded, you are entitled to appeal to the Information Commissioner (Tel: 01625 545 745). Details are shown at www.ico.org.uk.

Yours sincerely,

Maria Björklund

Freedom of Information Co-ordinator
Barts Health NHS Trust
9 Prescott Street
London, E1 8PR

T: 020 7480 4866

Website: www.bartshealth.nhs.uk
foi.bartshealth@nhs.net