

Freedom of Information Request – 4978

Could the authority state how they use agencies and/or software to expedite the discharge of DTOC patients?

The Trust refers to both local authorities (Norfolk and Suffolk) who use brokerage services which have their own IT systems in order to source care packages from agencies.

How much did they spend with agencies to arrange placements with care homes or home care for DTOC patients in each of the last three financial years?

** see below.*

Do they use Capacity Tracker or any other software of services to identify care homes or home care packages? Please state which software or services are used.

** see below*

** This would be more appropriately addressed to the following:*

Norfolk County Council

County Hall

Martineau Lane

Norwich

Norfolk

NR1 2DH

Email: information.management@norfolk.gov.uk to make a FOI request.

Information Management Services

Suffolk County Council

Constantine House

Constantine Road

Ipswich

IP1 2DH

Email: information.management@suffolk.gov.uk