



[plh-tr.foi-requests@nhs.net](mailto:plh-tr.foi-requests@nhs.net)

University Hospitals Plymouth NHS Trust  
Freedom of Information Manager  
Information Governance Team  
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PL6 5WR

01752 431058

[www.plymouthhospitals.nhs.uk](http://www.plymouthhospitals.nhs.uk)

22<sup>nd</sup> August 2019

Our Ref: 19FOI270

Your Ref: Email received 15/08/2019

[request-597305-df88b414@whatdotheyknow.com](mailto:request-597305-df88b414@whatdotheyknow.com)

Dear J Allen

|                               |            |
|-------------------------------|------------|
| <b>File Reference:</b>        | 19FOI270   |
| <b>Date request received:</b> | 15/08/2019 |
| <b>Disclosure due date:</b>   | 13/09/2019 |
| <b>Disclosure date:</b>       | 22/08/2019 |

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### Freedom of Information Act 2000 – Response

I refer to your email received 15/08/2019 in which you requested information under the terms of the Freedom of Information Act 2000.

University Hospitals Plymouth NHS Trust is confirming in accordance with section 1 (a) of the Act that it holds the information requested and is supplying it in accordance with section 1(b) unless otherwise specified.

**For organisational context:** University Hospitals Plymouth NHS Trust is the largest teaching hospital trust in the South West. We employ over 6,900 staff working in 350 different roles within the Trust. We offer a full range of general

hospital services to around 450,000 people in Plymouth, North and East Cornwall and South and West Devon. These include emergency and trauma services, maternity services, paediatrics and a full range of diagnostic, medical and surgical sub-specialties.

We work within a network of other hospitals to offer a range of specialist services to a population of between 700,000 and two million depending on the type of care needed.

“Contact us” details are available on the Trust website at <http://www.plymouthhospitals.nhs.uk/contact-us>. This includes an online enquiry form.

### **You asked**

- 1. Could the authority state how they use agencies and/or software to expedite the discharge of DTOC patients?**

The Trust does not use any agencies.

- 2. How much did they spend with agencies to arrange placements with care homes or home care for DTOC patients in each of the last three financial years?**

The Trust does not use any agencies.

- 3. Do they use Capacity Tracker or any other software of services to identify care homes or home care packages? Please state which software or services are used.**

The Trust only uses in-house services and software.

**Attachments included:** No

If I can be of any further assistance to you please do not hesitate to contact me on ☎ 01752 431058.

### **Satisfaction and appeal**

Would you kindly note that if you were unhappy with this response then you have the right to complain. This should be in writing to the address below or preferably by email to [plh-tr.foi-requests@nhs.net](mailto:plh-tr.foi-requests@nhs.net) . We will then arrange for an independent appeal.

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If you remain dissatisfied with the outcome of the appeal, then you have the right to appeal again to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

<http://www.ico.org.uk/complaints/getting>

Tel: 01625 545 700

### **Re-use of Public Sector Information Regulations 2015 – General statement of compliance**

Provision under both the Freedom of Information Act 2000 and Environmental Information Regulations 2004 does not entitle you to re-use the information without appropriate permissions. The Trust for its part is happy to allow requesters to re-use the information it supplies under these laws; except for staff contact details.

We **do not** permit the forwarding or sale of staff/departmental contact details to any third party and a specific Re-use of Information Regulations request licence is required for this purpose. No named individual mentioned in our reply letter has provided you with their consent to re-use any of their details. Specific requests can be made to the Freedom of Information Manager whose details are available in the satisfaction and appeal section.

Other information can be re-used in compliance with the open Government Licence terms: Please click [here](#).

If relevant, you will need the permission of other information owners. This can occur when you receive a document which is co-authored or where the ownership is with another organisation.

Yours sincerely

Freedom of Information Team