



OUTSTANDING CARE
personally DELIVERED



**United Lincolnshire
Hospitals**
NHS Trust

Via E-Mail: Jamie Waller request-856598-42c783b2@whatdotheyknow.com

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Ref – 043/22

25 May 2022

Dear Mr Waller

Having revisited the data sent in response to FOI 043/22 following a query we have reviewed the submission for data quality and data completeness.

In the original response the data table contained data of all types of cancellations for all Trust areas with no exclusions. After review we considered this could be misleading as this did not apply only to 'operations' as requested it included outpatient activity and other patient contacts that would not reasonably be described as 'operations.' As such the table below now only includes 'operations' namely those patients who will have had their surgery cancelled either on the day or prior to surgery.

In addition to this adjustment a number of cancellations reasons have also been removed where the cancellation was not Trust initiated or was a data error. Examples of these are where patients chose another provider, or in discussion with GP or consultant decided not to have this course of treatment. It also removes all the patients who have had their appointment moved forward and therefore would not be reasonably described as a 'delay' and where the appointment for surgery was made erroneously on the system but was recorded as a 'cancellation' by our data system as the correct data was inputted. Apologies for any confusion which may have been caused by our previous response.


Types of Operation	WL Entries with at Least One Cancellation	Gone on to be Admitted	Gone on to be Admitted Percentage
Breast Surgery	135	123	91.1%
Colorectal Surgery	346	223	64.5%
ENT	235	203	86.4%
General Surgery	1694	1465	86.5%
Gynaecology	437	382	87.4%
Maxillo-Facial Surgery	422	357	84.6%
Ophthalmology	991	841	84.9%
Oral and Maxillo-Facial Surgery	21	20	95.2%
Trauma and Orthopaedics	929	764	82.2%
Urology	1137	1006	88.5%
Vascular Surgery	159	137	86.2%
Specialties with Under 10 Patients	6	Less than 5	Not Applicable

I trust that this information answers your request; however, if you are unhappy with the service you have received and wish to make a complaint or request a review of our response, you should write to the Chief Executive at the address given above.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, their office cannot make a decision unless you have exhausted the complaints procedure provided by United Lincolnshire Hospitals NHS Trust.

The Information Commissioner can be contacted at: The Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely

A handwritten signature in dark ink, appearing to read 'J Warner', is written over a light yellow rectangular background.

Jayne Warner
Trust Secretary