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### FREEDOM OF INFORMATION ACT 2000

### THE ROYAL CORNWALL HOSPITALS NHS TRUST RESPONSE TO INFORMATION REQUEST

Date Request Received: 10 February 2015 FOI Ref: 709

### **Requested Information**

All the questions in the Freedom of Information request below relate to the period 01 April 2013 – 31 January 2015.

- 1) What is the average length of time for an older person (+65), once considered medically fit, to be discharged into a:
  - a) Nursing Home;
  - b) Community Hospital;
  - c) Residential Home;
  - d) Home (with a package of care); or
  - e) Home or family member (without any package of care)

If the information above is <u>not</u> available, can you advise by:

- f) Simple Self-care;
- g) Simple Return (to care home);
- h) Simple Restart +/-;
- i) Simple Reablement (including new POC, STEPS and Community Hospital referrals); or
- j) Complex (incl Fast Track)
- 2) How much does this average discharge time cost the Trust? The costs queried relate to the total cost of the wait of the above delay from decision to discharge, then that figure broken down on an average of per person.
- 3) What is the average cost per night of stay (as an inpatient medically fit waiting for discharge), for an elderly person at: Royal Cornwall Hospital, Truro (RCH), West Cornwall Hospital, Penzance (WCH), and St Michael's Hospital, Hayle (SMH)?
- 4) What is the average number of operations cancelled due to the above delays in discharge?
- 5) What is the average cost of a cancelled operation at RCH, WCH, and SMH?
- 6) What is the average cost associated with delays in cancelled operations, (eg lost potential income) due to delayed discharges of an older person at RCHT, WCH and SMH?
- 7) What is the average cost of a bed per night, per person at each of the 3 hospitals (RCH, WCH, and SMH)?
- 8) What is the total number of A&E re-admissions to the Trust of older persons who were discharged from hospital with the same complaint they came in with previously?
  - a) What is the average time-lapse between re-admissions?
- 9) How many Care Home residents (older persons), including Nursing, Residential and EMI were admitted on an emergency basis in the last 2 years?
- 10) What number of beds were occupied on average, by an older person for unplanned admissions at RCH, WCH and SMH?

- 11) What was the average number of beds occupied by an older person for planned operations?
- 12) Has the Trust calculated the cost of timely discharges of the elderly verses delayed discharges?
- 13) Has the Trust identified the causes of the delays in discharges of older persons, in any internal reviews or audits etc?
  - a) Has it formulated a strategy in response to the causes of delay?
- 14) Is the Trust compensated by Social Services if a delay in discharge of an older person is caused by Adult Social Care, Pennisula Community Health or similar partner organisations?
- 15) What is the total number of older person discharges from the Discharge Lounge at RCH?
  - a) Based on the categories in Question 1 (either 'a-e' or 'f-g'), what were their destinations?
- 16) How many older persons have died whilst waiting to be discharged?
  - a) How many of those who died were a delayed discharge?

If you do not hold the information for the dates shown, we could perhaps discuss alternative time sets so the compiled information is comparable.

## Response

#### Attachment(s)?

### **Date Response Sent:**