

S Sabato  
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Date 03/07/2019  
Our Ref: RD/am FOI Ref 6672  
Direct Line 01463 717123  
Email [High-UHB.FOIRRequestsHighland@nhs.net](mailto:High-UHB.FOIRRequestsHighland@nhs.net)

Dear Mr Sabato

**Freedom of Information Act Request Ref 6672  
Raigmore Accommodation**

With reference to your request for information dated June 4<sup>th</sup> 2019 regarding the above, please find below your questions and our responses:-

- 1) **Who gave authority to your head of finance and her colleague still running your accommodation department to instruct your payroll department to deduct payments from people's wages without asking for their permission?**
- 2) **Who gave authority to your payroll department to actually proceed with the deductions?**
- 3) **Who is supposed to monitor what your head of finance, her colleague still running your accommodation department (the same one that keeps overcharging certain people and that in liaison with her colleagues from your so-called security department and personnel department like to protect their local mates working in your organization – especially the one that was arrested for assault. I hope they are not the same people doing the investigation of the vandalization and smearing with faeces of my personal belongings) and the other ones running your payroll department are doing?**
- 4) **Could you please provide the full names and contact details of your head of finance, her colleague still running your accommodation department and the other ones running your payroll department?**
- 5) **Could your organization please provide copies of the internal policies and procedures it applies when it says that staff have to clock in and out at exactly their working hours (not one minute early, not one minute late) and with their uniform on or facing disciplinary actions? (I still do not see anybody of your own people working in your organization following those directions.)**
- 6) **Could your organization please confirm the personal characteristics of the members of staff that have been warned, disciplined, made to resign, suspended and dismissed so far for not having adhered to the directions mentioned in Q.5? (I still do not see anybody of your own people working in your organization following those directions.)**

We do not deem the above questions as suitable for response under Freedom of Information legislation. We suggest you raise your concerns with the Feedback Team via [nhshighland.feedback@nhs.net](mailto:nhshighland.feedback@nhs.net) to ensure the points you have raised are dealt with appropriately.

I hope this information is helpful. If you are unhappy with my response, I am very happy to discuss this with you further. Alternatively you have the right to ask for an internal review by making a formal request in writing to the Freedom of Information Officer, NHS Highland, Assynt House, Beechwood Park, Inverness, IV2 3BW or via email at [High-UHB.FOIRRequestsHighland@nhs.net](mailto:High-UHB.FOIRRequestsHighland@nhs.net). Your request should explain why you wish a review to be carried out and should be made within forty working days of receiving this letter.

If you remain dissatisfied following the investigation of your review, then you have the right to appeal to the Scottish Information Commissioner within 6 months of the date of receiving the review response. Contact details are as follows:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
KY16 9DS

Telephone: 01334 464610  
Fax: 01334 464611  
e-mail: [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal)

Yours sincerely

**Anna McInally**  
**Freedom of Information Administrator**

**On behalf of**

**Ruth Daly**  
**Board Secretary**