

DWP Central Freedom of Information Team

e-mail: [freedom-of-information-xxxxxxx@xxx.xxx.xx](mailto:freedom-of-information-xxxxxxx@xxx.xxx.xx)

Our Ref: VTR 22

08 February 2012

Dear J Newman,

You sent the following request:

*Please pass this on to the person who conducts Freedom of Information reviews.*

*I am writing to request an internal review of Department for Work and Pensions's handling of my FOI request 'Decision Making Accuracy'.*

*You have confused yourselves here by getting things out of sequence.*

*My note to you dated 21/12 was sent BEFORE ref 3660 arrived, so VTR 333 was unnecessary. Still outstanding are my related questions dated 22/12.*

*Over to you again.*

We have reviewed our records. Our reply to 3660 was sent 21 December at 14.12 and your note was received at 12.22. They clearly crossed. Your related questions were registered separately as 337 and I believe that reply was issued on 24 January 2012. We therefore believe that satisfies this request.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

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**Your right to complain under the Freedom of Information Act**

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have

exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF [www.ico.gov.uk](http://www.ico.gov.uk)