



The Insolvency  
Service

**Freedom of Information Team**

The Insolvency Service  
3rd Floor  
Cannon House  
18 Priory Queensway  
Birmingham B4 6FD

Email: [FOI@insolvency.gov.uk](mailto:FOI@insolvency.gov.uk)

Tel: 0300 678 0015

[www.gov.uk/insolvency-service](http://www.gov.uk/insolvency-service)

**A.M Sedgwick**

request-701086-782f38df@whatdotheyknow.com

Our ref: FOI20/21-117

Date: 19 November 2020

Dear A.M Sedgwick,

**Re: Freedom of Information Act 2000**

Thank you for your email of 22 October in which you requested from the Insolvency Service:

***The details I seek are:***

- 1. The total figure (in GBP) of outstanding debt owed to the Insolvency Service***
- 2. The recovery rates (%) of outstanding debt per year (2017-current)***
- 3. The total number of outstanding cases of debt owed to the Insolvency Service***
- 4. The types / categories of debt owed to the Insolvency Service***

Under section 8(1)(c) of the Freedom of Information Act 2000 I reasonably require further information in order to identify and locate the information that you have requested.

The Insolvency Service is not be able to proceed with your request without extra information from you. In particular, it would be useful to know precisely what you mean by “outstanding debt” and whether it relates to money owed to the Insolvency Service or whether it relates to insolvent estates and/or disqualified directors.

If you want to exclude the Insolvency Service’s specific/unique cases and want the 'pure debt' with third parties in the normal course of business, then please specify that in your refined request.

If you wish to discuss any of the above, please contact me at [foi@insolvency.gov.uk](mailto:foi@insolvency.gov.uk). Please remember to quote the reference number above in any future communications.

If you are not satisfied with the response we have provided you and would like us to reconsider our decision by way of an internal review (IR), please contact our Information Rights Team at [foi@insolvency.gov.uk](mailto:foi@insolvency.gov.uk) or by post at:

Information Rights Team  
The Insolvency Service  
3rd Floor  
Cannon House  
18 Priory Queensway  
Birmingham  
B4 6FD  
United Kingdom

You also have the right to contact the Information Commissioners Office (ICO) if you wish for them to investigate any complaint you may have in regards to our handling of your request. However, please note that the ICO is likely to expect an IR to have been completed in the first instance.

Kind regards,

**Information Rights Team**  
**The Insolvency Service**

The Department for Business, Energy and Industrial Strategy, Official receivers and the Adjudicator are Data Controllers in respect of personal data processed by the Insolvency Service. For the details about how personal data is processed by the agency, please see the full Insolvency Service Personal Information Charter here: <https://www.gov.uk/government/organisations/insolvency-service/about/personal-information-charter>