

## RFI# 1336 Deaths of domiciliary care service users

In order to complete your request for information we have taken the following service types into consideration for long and short term care for all questions as they all are part of the community domiciliary care services:

- Independent Service Funds recipients
- Reablement recipients (including in house support)
- Home Care recipients
- Direct Payment recipients
- Admission avoidance service

1a. The number of total deaths notified to the council amongst home care (domiciliary care) service users, by the day or month of notification (whichever is easier), between 01 April 2017 and 28 February 2021.

Fiscal Years	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
17-18	19	18	16	18	20	21	28	21	19	24	30	28	262
18-19	16	26	18	14	11	11	14	17	31	25	17	19	219
19-20	16	20	14	14	14	15	17	19	15	21	12	19	196
20-21	31	37	25	24	27	29	31	30	36	30	27		327

1b. For the total number of deaths referenced in Question 1a, could you provide an age breakdown under the following categories: Under 18, 18-64, 65+.

Mes Count Deceased  
BY FISCAL YEARS, AGE BAND

Age Band	17-18	18-19	19-20	20-21	Total
65 +	249	200	182	303	934
18 - 64	13	19	14	24	70
<b>Total</b>	<b>262</b>	<b>219</b>	<b>196</b>	<b>327</b>	<b>1004</b>

2a. The number of deaths notified to the council, involving Covid-19 amongst home care (domiciliary care) service users, by the day or month of notification (whichever is easier) since records began in 2020 until 28 February 2021.

Cannot be provided.

2b. For the total number of deaths referenced in Question 2a, could you state how many people died as a result of confirmed Covid-19, suspected Covid-19, and did not die of Covid-19.

Cannot be provided.

If possible, please also include the following:

3. The total number of people using local authority purchased domiciliary care services, for the tax years - 2017/18, 2018/19, 2019/20 and 2020/21 to date.

Fiscal Years	People Supported
17-18	4112
18-19	4153
19-20	4215
20-21	4442

4. The total number of local authority-purchased hours for domiciliary care services, for the tax years - 2017/18, 2018/19, 2019/20 and 2020/21 to date.

**The numbers are based on commissioned hours for the services that have been added with an hourly rate and are for the following services:**

**Included for ISF and Direct Payments are those that are for 'Care Hours' and 'Personal Care Hours'**

**Note: there are some large packages included especially for ALD people where the number of hours of care provided weekly is higher than average.**

Year	Commissioned Hours
17-18	1,270,029.00
18-19	1,431,231.00
19-20	1,642,562.00
20-21	1,896,720.00

5. A list of your current home care (domiciliary care) providers.

The following is a current list of domiciliary care providers on the Council's accreditation list as at 17.03.21.

Abbey Care Direct
Active Assistance
Affinity Homecare Shrewsbury Ltd
Agape Homecare Ltd
Agincare
Allcare Shropshire Ltd
Allenby Douglas
Allied Healthcare (Shrewsbury)

Anchorage Care Group (Have A Care)
Approved Care and Support
AStar Homecare Services Ltd
Avenues East - Shropshire (ex Optua UK)
Battlefield Healthcare Ltd
Bethphage
Beumaris Healthcare Ltd
Bluebird Care Shropshire
Bridgnorth Home Care Co-operative Ltd
Brockton Care
C&S Care Services
Care at Home
Care Cover 24/7 Ltd
Care of Excellence
Care Plus Staffordshire Limited
Carekind
Carers Trust4 all
Caretech
Choices Housing Association
CLCA Nursing
Cloverley Care Limited
CM Bespoke Care
Complete Care Holdings (T/a The Complete Group)
Creative Support
Diamond Life (Alexandra House)
Direct Healthcare
Drayton Home Care Services
Eclipse Homecare
Forever Loving Care
Gemini Care
Goodwood Homecare
Hands on Care Shropshire Limited
Headway Shropshire
Health Care Support Services
Healthcare 1st Choice Ltd
Hengoed Park Limited
Home Instead
Interserve (was Advantage Healthcare Group)
Invest In Care
Kensington Community Care (Gloucester) Limited
La Petite Concierge
Livability (formerly Prospects)
M&S Care Solutions Ltd

MacIntyre
Midshires Care - Helping Hands (Live In Care)
Mortimer Homecare Ltd
New Dawn Care
North Shropshire Home Care
Oswestry Care
Outcome Care and Support Limited
Paradigm Health & Social Care Ltd
Peace of Mind Homecare Services
Perthyn
Phoenix Homecare & Support Ltd
Pontesbury Project
Positive Steps Shropshire
Prestige Nursing
Priority Care
Promises of Care
Quality Community Care Ltd
Quality Homecare Ltd
Radfield Home Care
Radis
Regard Partnership (was Adelphi Care Services)
Salopian Care Limited
Sapphire Community Care Ltd
Sentinel Care Ltd
Short Notice Care Services
Sinai Care Solutions Ltd
SLR Care (t/a Silverbell Care)
Snowdrop Home Care Ltd
Sovereign Domiciliary Care Services
Sun Care
Supreme Home Care Ltd
Surecare
The Care Bureau Ltd
The Quil Care Group (formerly E-Spire Healthcare Ltd)
TLC Care At Home
Trident Reach
Veraty Care Solutions
Vision Homes
We Are Your Care Ltd
We (Always) Care Ltd
Willow Care North Shropshire Ltd
Willow Home Care Limited
Wishing Well Home Care

**Tanya Miles**

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Shropshire Council