



CORPORATE SERVICES DEPARTMENT

Director – Caroline Holland

Mr J Chandler
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Corporate Governance
Merton Council
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My Ref : F2751
Please Ask For: Rosalind Girdlestone

Date: 22 October 2013

Dear Mr Chandler,

Freedom of Information Act 2000/ Environmental Information Regulations 2004- Information request

We have now considered your request for information as set out below. You asked:

Please supply me with the last 3 dates on which the food waste bags that were promised for delivery every 6 months have in fact been delivered on for each street in the borough. I would also like to know the date on which the next delivery is due to be made.

Although we are not able to supply additional food waste liners on demand, we do deliver 52 liners to each household every six months and this would be sufficient for residents to use up to two liners per week.

We do not have a record as to when each individual road receives their supply of food waste liners. However, our schedule for the past two deliveries together with the current and future deliveries is as follows:

Previous two deliveries	Commenced 28 August 2012 & 4 March 2013
Current delivery	Commenced 2 September 2013
Next delivery due	End of February, beginning of March 2014

The amount of time taken to complete each delivery would vary from period to period. However, I do assure you that this work is completed as quickly as operationally possible.

If you have any queries or concerns about this please contact me.

If you are dissatisfied with the handling of your request please contact Karin Lane, the Head of Information at Merton Council, Civic Centre, Morden, SM4 5DX or e-mail foi@merton.gov.uk

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Telephone:0303 123 1113

Website: www.ico.gov.uk

There is no charge for making an appeal.

Yours sincerely

Brian McLoughlin
Waste Operations Manager