



City of Westminster

Mirza Manar Hussain

Parking Services
Westminster City Council
5 Strand
London
WC2N 5HR
Telephone 0207 641 3921
Email xxx@xxxxxxxxxxxxx.xxx.xx

Our ref: 7466133

Your ref:

Date: 25 June 2018

Dear Mr Mirza Manar Hussain

Freedom of Information Act 2000

Thank you for your recent request to the Council; you asked to be provided with the following information:

I am seeking to understand how likely it is that a car parking incorrectly in a resident parking bay will get a PCN.

- 1. What hours of the week do parking inspectors monitor the resident parking bays on Bedford St (from New Row to Chandos Place), Chandos Place and Henrietta St (WC2R)*
- 2. Roughly, what is the expected or likely, maximum time a given residential parking bay will go unchecked?*
- 3. Under what, if any, circumstances would a parking inspector who sees a car not displaying a valid resident parking permit not issue a ticket?*
- 4. Under what, if any, circumstances would a parking inspector who sees a car displaying a valid resident parking permit but parked in a suspend parking bay not issue a ticket?*

Assuming there is a "virtual permit" system that allows a car to have valid resident parking status but not need to display a permit:

- a. under what circumstances does this happen -- e.g. whilst a permit is in the post*
- b. for up to how long might such a "virtual permit" be issued*
- c. very roughly (+/-5% is fine) what % of zone G (or across the borough as a whole if much easier) vehicles have such a "virtual permit" vs a permit that require displays*

Response

1. New Row, Chandos Place, Bedford Street and Henrietta Street are located in Zone G. Resident bays in this zone are controlled 24 hours a day, 7 days a week. There is not a Marshal in attendance at all times, patrols vary and have no set pattern

2. Information not recorded.

Questions 3 & 4

This information is exempt under Section 21 of the FOI Act as it is publicly available on our website, it forms part of our Kerbside Management Enforcement Code of Practice (KMECoP), which can be found by copying the link below into a web browser. Resident parking bays can be found on pages 24-26. Information relating to suspensions is available on pages 65 & 66.

Under section 21 of the Freedom of Information Act (FoIA), we are not required to provide information in response to a request if it is already reasonably accessible to you.

This response therefore acts as a refusal notice under section 17 of the FoIA.

a. There are 2 types of 'Virtual permits', issued to residents by the Council, two-week interim cover and a 4-week temporary permit. All marshals can view these permits through their handheld devices. Circumstances are as follows:

- Where the permit vehicle and residency proofs have been provided, the permit will be placed into a 'pending' state and interim virtual cover will be given for a 2-week period to enable the back-office team to validate the documents.

- Where the applicant can only provide partial proofs, the Council can issue a temporary permit for a total of 6 weeks, to enable the motorist to supply the required vehicle or residency proofs.

b. As per the timeframes detailed in the above response.

c. We do not hold any information matching the scope of this request. As a result, the requested data cannot be provided under Section 1 (4) of the Act.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Information Management Team
5 Strand
London
WC2N 5HR
xxxx@xxxxxxxxxxx.xxx.xx

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information is also available from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113 or 01625 54 57 45
Fax: 01625 524510
Web: www.ico.org.uk

I will now close your request as of this date.

Yours faithfully

Westminster City Council