



Scottish Fire and Rescue Service
West Service Delivery Area HQ
99 Bothwell Road
Hamilton ML3 0EA
www.firescotland.gov.uk

Stephen Cole

Our Ref: FOI-16758-2022
Your Ref:
Contact: Sharon Reid
Contact No. 01698 402627
Email: Sharon.Reid@firescotland.gov.uk
Date: 1 September 2022

Dear Mr Cole

Freedom of Information Request

Thank you for your request for information.

Your request has been processed in accordance with Freedom of Information (Scotland) Act 2002.

I refer to your request and attach a copy of The Scottish Fire and Rescue Service incidents.

Please note the Incident recording system does not contain a balcony option therefore the Analyst searched for fires in the period specified where the key words 'balcony', 'balconette' or 'veranda' were included in the fire start location, the reason for rapid fire growth, or in the general information section.

In line with the terms of the Freedom of Information (Scotland) Act 2002, Scottish Fire and Rescue Service has in place a procedure by which a review of the way in which we handle requests for information can be carried out. If you are dissatisfied by the way Scottish Fire and Rescue Service have dealt with your request or about any decision made by them in connection with your request, and wish a review to be carried out, please inform me of this by 27 October 2022. In doing so, it would be helpful if you could state the matter, which has given rise to your dissatisfaction.

Staff not involved in the original decision will handle any review.

Should you not be satisfied with the outcome of our review, you will then have the right to appeal to the Scottish Information Commissioner within 6 months. The Commissioner will decide whether your request has been dealt with properly, in accordance with the Act.

To make an online appeal to the Scottish Information Commissioner -

<http://www.itspublicknowledge.info/YourRights/Unhappywiththeresponse/AppealingtoCommissioner.aspx>

To make a written appeal to the Scottish Information Commissioner -

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews, Fife
KY16 9DS

Telephone: 01334 464610

E-mail: enquiries@itspublicknowledge.info

For further details, please see the Commissioner's website - www.itspublicknowledge.info.

Please do not hesitate to contact me if I can be of further assistance.

Yours sincerely

Sharon Reid
Data Protection/Freedom of Information Officer
Strategic Planning, Performance and Communications Directorate